



# **Accessibility Conformance Report**

## **International Edition**

**(Based on VPAT® Version 2.5 Rev)**

**Name of Product/Version: Toad Edge 2.12.0**

**Report Date: 08 April 2026**

**Evaluation Methods Used: Accessibility Insights and Manual testing**

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes / No)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes / No)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality has at least one method that meets the criterion without known defects or is equivalent.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable :** The criterion is not relevant to the product.

## WCAG 2.x Report

Tables 1 and 2 below also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
  - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
  - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
  
- Revised Section 508:
  - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Some icons in the documentation have text alternatives but some do not. All screenshots have figure captions, but they cannot be considered as text alternatives.</p> <p>Software: Text alternatives are provided for non-text content.</p> <p>Authoring Tool: All the icons in the editor have tooltips</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: No prerecorded audio/video.</p> <p>Software: No prerecorded audio/video.</p> <p>Authoring Tool: No prerecorded audio/video.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p>		

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: It doesn't use audio/video media</p> <p>Software: It doesn't use audio/video media</p> <p>Authoring Tool: It doesn't use audio/video media</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: It doesn't use audio/video media</p> <p>Software: It doesn't use audio/video media</p> <p>Authoring Tool: It doesn't use audio/video media</p>
<p><b><u>1.3.1 Info and Relationships</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> </ul>	<p>Electronic Docs: Does Not Support</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Does Not Support</p>	<p>Electronic Docs: The electronic documentation uses different heading types, bulleted lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bolded table headings</p> <p>Software: This is a desktop app uses different heading types, bulleted lists, procedure, paragraphs, bolding,</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		navigation path chevrons, figures and table captions, bolded table headings Authoring Tool: The electronic documentation uses different heading types, bulleted lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bolded table headings
<p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Partially Supports Software: Partially Supports Authoring Tool: Partially Supports	Electronic Docs: Meaningful sequence is provided. Software: Meaningful sequence is provided. Authoring Tool: Meaningful sequence is provided.
<p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508	Electronic Docs: Support Software: Support  Authoring Tool: Support	Electronic Docs: UI elements don't rely on color, position, shape, and sound. Software: UI elements don't rely on color, position, shape, and sound.  Authoring Tool: UI elements don't rely on color, position, shape, and sound.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>1.4.1 Use of Color</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Support Software: Partially supports</p> <p>Authoring Tool: Partially supports</p>	<p>Electronic Docs: Use of color is not used to imply information.</p> <p>Software: Error messages are shown in red. Similarly, some of the communication does reply to this color in which it's displayed.</p> <p>Authoring Tool: Syntax highlighting is a big part of the editor's functionality.</p>
<p><b><u>1.4.2 Audio Control</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Audio is not used to communicate Software: Audio is not used to communicate</p> <p>Authoring Tool: Audio is not used to communicate</p>
<p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p>		

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Partially supports Software: Partially supports Authoring Tool: Supports</p>	<p>Electronic Docs: Some functionalities don't have keyboard support Software: Some functionalities don't have keyboard support Authoring Tool: Editor should have keyboard alternatives for all operations.</p>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports Software: Supports Authoring Tool: Supports</p>	<p>Electronic Docs: User should be able to move out of components using keyboard too. Software: User should be able to move out of components using keyboard too. Authoring Tool: User should be able to move out of components using keyboard too.</p>
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> </ul>	<p>Electronic Docs: Does Not Support Software: Partially supports Authoring Tool: Supports</p>	<p>Electronic Docs: There are no keyboard shortcuts to perform specific action Software: Toad Edge wizard dialogs are tab control compatible, but not every command on every dialog has a keyboard shortcut Authoring Tool: All actions have a keyboard support</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: No time sensitive operations are present.</p> <p>Software: Time sensitive operations can be configured from the server side. For e.g.: different session timeout values</p> <p>Authoring Tool: No time sensitive operations are present.</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Partially supports</p>	<p>Electronic Docs: No UI component has time sensitive elements to it.</p> <p>Software: Typically, popups don't disappear automatically after a certain amount of time.</p> <p>Authoring Tool: Progress bar animation depends on the time taken by the query in progress. This animation can sometimes go away quickly if the query is fast.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: No such content Software: No such content</p> <p>Authoring Tool: No such content</p>
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Electronic Docs: Supports Authoring Tool: Not Applicable</p>	<p>Electronic Docs: There are navigation utilities on the online version which can take users directly to their preferred areas</p> <p>Authoring Tool: It's an editor for SQL queries and therefore it doesn't apply. This criteria is intended for linear navigation contexts where repeated content is a barrier, especially for keyboard or screen reader users.</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> </ul>	<p>Electronic Docs: Supports Software: Not Applicable Authoring Tool: Supports</p>	<p>Electronic Docs: Documents have a clear and descriptive title, visible to the user.</p> <p>Software: Desktop software doesn't require "page titles" in the sense WCAG/EN 301 549 defines.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		Window titles or tab labels may still be important for usability, but this is outside WCAG 2.4.2 requirements. Authoring Tool: When SQL scripts are created, they have a descriptive title.
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports Software: Does Not Support  Authoring Tool: Does Not Support	Electronic Docs: Switching to different UI elements is logical and predictable Software: Switching to different UI elements is not consistent when using keyboard  Authoring Tool: Switching to different UI elements is not consistent when using keyboard
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Electronic Docs: Supports Software: Supports  Authoring Tool: Supports	Electronic Docs: Relevant context is provided in the surrounding text Software: Relevant context is provided in the surrounding text  Authoring Tool: Relevant context is provided in the surrounding text

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<u><a href="#">2.5.1 Pointer Gestures</a></u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Electronic Docs: Not Applicable Software: Not Applicable  Authoring Tool: Not Applicable	Electronic Docs: No complex pointer gestures needed Software: No complex pointer gestures needed  Authoring Tool: No complex pointer gestures needed
<u><a href="#">2.5.2 Pointer Cancellation</a></u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Electronic Docs: Not Applicable Software: Supports  Authoring Tool: Does Not Support	Electronic Docs: All operations are read-only. So pointer cancellations are not needed. Software: Write operations are confirmed by the user.  Authoring Tool: Queries run without warning.
<u><a href="#">2.5.3 Label in Name</a></u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3.1 (Open Functionality Software)</li> <li>● 11.2.5.3.2 (Closed Software)</li> </ul>	Electronic Docs: Supports Software: Supports  Authoring Tool: Supports	Electronic Docs: Toad Edge ensures all interactive controls have accessible names that match their visible labels, meeting WCAG 2.5.3 / EN 301 549 11.2.5.3 accessibility requirements Software: Toad Edge ensures all interactive controls have accessible names that match their visible labels,

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		meeting WCAG 2.5.3 / EN 301 549 11.2.5.3 accessibility requirements  Authoring Tool: Toad Edge ensures all interactive controls have accessible names that match their visible labels, meeting WCAG 2.5.3 / EN 301 549 11.2.5.3 accessibility requirements
<b><u>2.5.4 Motion Actuation</u></b> (Level A 2.1 and 2.2)  Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Electronic Docs: Not Applicable Software: Not Applicable  Authoring Tool: Not Applicable	Electronic Docs: There are no motion actuated functionalities Software: There are no motion actuated functionalities  Authoring Tool: There are no motion actuated functionalities
<b><u>3.1.1 Language of Page</u></b> (Level A)  Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports Software: Supports  Authoring Tool: Supports	Electronic Docs: All UI elements in Toad Edge report a culture code of 1033 (English – US), ensuring that screen readers use the correct language and meeting WCAG 3.1.1 / EN 301 549 11.3.1.1 requirements. Software: “All UI elements in Toad Edge report a culture code of 1033 (English – US), ensuring that screen readers use the correct language and meeting WCAG 3.1.1 / EN 301 549 11.3.1.1 requirements.  Authoring Tool: All UI elements in Toad Edge report a culture code of 1033 (English – US), ensuring that screen readers use the correct language and meeting WCAG 3.1.1 / EN 301 549 11.3.1.1 requirements.

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Moving focus to an element does not automatically trigger a change in context (like opening dialogs, navigating away, or submitting forms).</p> <p>Software: Moving focus to an element does not automatically trigger a change in context (like opening dialogs, navigating away, or submitting forms).</p> <p>Authoring Tool: Moving focus to an element does not automatically trigger a change in context (like opening dialogs, navigating away, or submitting forms).</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: This is read only. No action should trigger a context-change.</p> <p>Software: Changing the value of a form control or interactive element does not automatically trigger a context change</p> <p>Authoring Tool: Changing the value of a form control or interactive element does not automatically trigger a context change</p>
<p><b>3.2.6 Consistent Help</b> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	<p>Web: Not Applicable</p>	<p>Web: There are no web components here. So Not Applicable</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p>	<p>Electronic Docs: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Software: Supports  Authoring Tool: Supports	Electronic Docs: Input errors are clearly identified to the user so they can correct them.  Software: Input errors are clearly identified to the user so they can correct them.  Authoring Tool: Input errors are clearly identified to the user so they can correct them.
<a href="#">3.3.2 Labels or Instructions</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Software:  Authoring Tool:	Electronic Docs: Software:  Authoring Tool:
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Not Applicable
<a href="#">4.1.1 Parsing</a> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		<a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<a href="#">4.1.2 Name, Role, Value</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	Electronic Docs: Supports Software: Supports Authoring Tool: Supports	Electronic Docs: Exposes name, role, value for all interactive controls (text boxes, buttons, checkboxes, grids). Software: Exposes name, role, value for all interactive controls (text boxes, buttons, checkboxes, grids). Authoring Tool: Exposes name, role, value for all interactive controls (text boxes, buttons, checkboxes, grids).

## Supports

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: No audio/video content Software: No audio/video content</p> <p>Authoring Tool: No audio/video content</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Not Applicable Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: No audio/video content Software: No audio/video content</p> <p>Authoring Tool: No audio/video content</p>
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 and 2.2)</p>		

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: Supports Software: Not Applicable</p> <p>Authoring Tool: Not Applicable</p>	<p>Electronic Docs: Displays correctly in portrait or landscape when viewed on devices that can rotate. Software: It is Not Applicable to Toad Edge desktop application, as its UI does not depend on device orientation.</p> <p>Authoring Tool: it is Not Applicable to Toad Edge desktop application, as its UI does not depend on device orientation.</p>
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5.1 (Open Functionality Software)</li> <li>● 11.1.3.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: Supports Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Support programmatic identification of input purposes in all user-editable fields. Software: Support programmatic identification of input purposes in all user-editable fields.</p> <p>Authoring Tool: Support programmatic identification of input purposes in all user-editable fields.</p>
<p><a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> </ul>	<p>Electronic Docs: Partially supports Software: Partially supports</p> <p>Authoring Tool: Partially supports</p>	<p>Electronic Docs: Some text has insufficient contrast</p> <p>Software: Some text has insufficient contrast</p> <p>Authoring Tool: Some text has insufficient contrast</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Content is readable and functional when zoom is set to 200% of its initial size.</p> <p>Software: Content is readable and functional when zoom is set to 200% of its initial size.</p> <p>Authoring Tool: Content is readable and functional when zoom is set to 200% of its initial size.</p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: When content can be presented visually using only text, an image of text is not used to present that text.</p> <p>Software: When content can be presented visually using only text, an image of text is not used to present that text.</p> <p>Authoring Tool: When content can be presented visually using only text, an image of text is not used to present that text.</p>
<p><b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Electronic Docs: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10 (Open Functionality Software)</li> <li>● 11.1.4.10 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: The content of the pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.</p> <p>Software: The content of the pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.</p> <p>Authoring Tool: The content of the pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide.</p>
<p><b><u>1.4.11 Non-text Contrast</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: Does Not Support</p> <p>Software: Does Not Support</p> <p>Authoring Tool: Does Not Support</p>	<p>Electronic Docs: UI elements like smaller icons have a non-text contrast lesser than 3:1</p> <p>Software: UI elements like smaller icons have a non-text contrast lesser than 3:1</p> <p>Authoring Tool: UI elements like smaller icons have a non-text contrast lesser than 3:1</p>
<p><b><u>1.4.12 Text Spacing</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality</p> <p>Software: The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality</p> <p>Authoring Tool: The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: Not Applicable</p> <p>Software: Partially Supports</p> <p>Authoring Tool: Partially Supports</p>	<p>Electronic Docs: Content change doesn't occur on hover</p> <p>Software: Content can be dismissed only when the mouse's focus is moved away. The other criteria are fulfilled</p> <p>Authoring Tool: Content can be dismissed only when the mouse's focus is moved away. The other criteria are fulfilled</p>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Electronic Docs: Supports</p> <p>Authoring Tool: Does Not Apply</p>	<p>Electronic Docs: Online documentation has search bar, navigation bar, etc.</p> <p>Authoring Tool: It's a desktop application and therefore this criteria doesn't apply.</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Headings and labels describe topic or purpose clearly.</p> <p>Software: Headings and labels describe topic or purpose clearly.</p> <p>Authoring Tool: Headings and labels describe topic or purpose clearly.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>		
<p><b><u>2.4.7 Focus Visible</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Interactive element (links, buttons, form fields, controls) have a visible indicator when it receives keyboard focus.</p> <p>Software: Interactive element (links, buttons, form fields, controls) have a visible indicator when it receives keyboard focus.</p> <p>Authoring Tool: Interactive element (links, buttons, form fields, controls) have a visible indicator when it receives keyboard focus.</p>
<p><b><u>2.4.11 Focus Not Obscured (Minimum)</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>		
<p><b><u>2.5.7 Dragging Movements</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: Toad Edge is not a web app
<p><b><u>2.5.8 Target Size (Minimum)</u></b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: Toad Edge is not a web app
<p><b><u>3.1.2 Language of Parts</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Electronic Docs: Online docs should have &lt;html lang="en"&gt; in the source</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Authoring Tool: Supports</p>	<p>Software: When a Ui component is clicked using Accessibility Insights, a property called “Culture” is exposed which is set at 1033 i.e. English</p> <p>Authoring Tool: When a Ui component is clicked using Accessibility Insights, a property called “Culture” is exposed which is set at 1033 i.e. English</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: Navigation is consistent.</p> <p>Authoring Tool: Navigation is consistent.</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: The controls used in the application are consistent.</p> <p>Authoring Tool: The controls used in the application are consistent.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>● 501 (Web)(Software) – Does not apply to non-web software</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> <li>● 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: When an input error is detected, the system provides helpful suggestions to correct the error, if suggestions are known and can be provided.</p> <p>Software: When an input error is detected, the system provides helpful suggestions to correct the error, if suggestions are known and can be provided.</p> <p>Authoring Tool: When an input error is detected, the system provides helpful suggestions to correct the error, if suggestions are known and can be provided.</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>● 501 (Web)(Software)</li> <li>● 504.2 (Authoring Tool)</li> </ul>	<p>Electronic Docs: Not Applicable</p> <p>Software: Supports</p> <p>Authoring Tool: Does Not Support</p>	<p>Electronic Docs: This is read only. So, the docs do not cause legal commitments or financial transactions for the user to occur</p> <p>Software: Doing operations which can delete data typically come with a warning.</p> <p>Authoring Tool: Users can run DROP or DELETE command and not get a warning.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.3.8 Accessible Authentication (Minimum)</b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Web: Toad Edge is not a web app.
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Electronic Docs: Not Applicable</p> <p>Authoring Tool: Supports</p>	<p>Electronic Docs: There are no interactive forms. So, there are no statuses to be displayed</p> <p>Authoring Tool: Status Messages are read with the screen reader.</p>

**Table 3: Success Criteria, Level AAA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 and 2.2) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .

Criteria	Conformance Level	Remarks and Explanations
<b><a href="#">2.1.3 Keyboard (No Exception)</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.2.3 No Timing</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.2.4 Interruptions</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.2.5 Re-authenticating</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.2.6 Timeouts</a></b> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.3.2 Three Flashes</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.3.3 Animation from Interactions</a></b> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.4.8 Location</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.4.9 Link Purpose (Link Only)</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.4.10 Section Headings</a></b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b><a href="#">2.4.12 Focus Not Obscured (Enhanced)</a></b> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<b>2.4.13 Focus Appearance</b> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
<b>2.5.5 Target Size</b> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>2.5.6 Concurrent Input Mechanisms</b> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.1.3 Unusual Words</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.1.4 Abbreviations</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.1.5 Reading Level</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.1.6 Pronunciation</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.2.5 Change on Request</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.3.5 Help</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .
<b>3.3.6 Error Prevention (All)</b> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .

Criteria	Conformance Level	Remarks and Explanations
<b><u>3.3.9 Accessible Authentication (Enhanced)</u></b> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Applicable	Web: Toad Edge is not a web app. So, this criterion is Not Applicable .

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	People who are blind cannot use this application due to the issues that are noted in the WCAG tables above.
302.2 With Limited Vision	Partially Supports	People who are visually impaired can use this application but not if they require speech output and due to the issues noted in the WCAG tables above.
302.3 Without Perception of Color	Supports	People who do not have color perception can use the product.
302.4 Without Hearing	Supports	People without hearing can use the product.
302.5 With Limited Hearing	Supports	People with limited hearing can use the product.
302.6 Without Speech	Supports	For people who cannot speak can use the application.
302.7 With Limited Manipulation	Partially Support	People with limited manipulation can use this application. If they cannot use the mouse they will have barriers with the menu tree views.
302.8 With Limited Reach and Strength	Supports	There are no barriers for people with limited Reach and Strength.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	There are no barriers for people with limited Language, Cognitive, and Learning Abilities.

## Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">402 Closed Functionality</a>	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Does Not Support	Product does not document accessibility and compatibility features.
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
<a href="#">403 Biometrics</a>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
<a href="#">404 Preservation of Information Provided for Accessibility</a>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<b><u>405 Privacy</u></b>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
<b><u>406 Standard Connections</u></b>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	
<b><u>407 Operable Parts</u></b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
<b><u>407.3 Input Controls</u></b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
<b><u>407.8 Reach Height and Depth</u></b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
<b><u>408 Display Screens</u></b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
<b><u>409 Status Indicators</u></b>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
<b><u>410 Color Coding</u></b>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
<b><u>411 Audible Signals</u></b>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	
<b><u>412 ICT with Two-Way Voice Communication</u></b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
<b>413 Closed Caption Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
<b>414 Audio Description Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
<b><u><a href="#">415 User Controls for Captions and Audio Descriptions</a></u></b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u><a href="#">WCAG 2.x</a></u> section	See information in WCAG 2.x section
<b><u><a href="#">502 Interoperability with Assistive Technology</a></u></b>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	
502.2.2 No Disruption of Accessibility Features	Supports	Toad Edge should be able to coexist with accessibility tools
<b><u><a href="#">502.3 Accessibility Services</a></u></b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	This information is exposed to screen readers
502.3.2 Modification of Object Information	Supports	Accessibility Insights can listen to events of selected UI components.
502.3.3 Row, Column, and Headers	Partially Supports	Accessibility Insights cannot read Header. But it's able to detect individual cells.
502.3.4 Values	Supports	Values are exposed to screen reader
502.3.5 Modification of Values	Supports	If values are changed and if the screen reader is listening to such events
502.3.6 Label Relationships	Does Not Support	Labels are not visible in screen readers
502.3.7 Hierarchical Relationships	Supports	Hierarchy is visible in screen readers

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	Supports	Text is visible in screen readers
502.3.9 Modification of Text	Supports	Screen readers can listen to modification events
502.3.10 List of Actions	Supports	Actions can be performed using Accessibility Insights
502.3.11 Actions on Objects	Supports	Actions can be performed using Accessibility Insights
502.3.12 Focus Cursor	Supports	Screen readers or other AT know which element is active.
502.3.13 Modification of Focus Cursor	Supports	Focus change can be detected by screen reader
502.3.14 Event Notification	Supports	Event notifications are being listened by screen reader
502.4 Platform Accessibility Features	Supports	Screen readers can function well in Toad Edge
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	Not many accessibility preferences can be customized by the user
503.3 Alternative User Interfaces	Does Not Support	It has only one primary UI, and no other alternates with the exception of a command line interface which has limited functionality.
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Not Audio/Video content
503.4.2 Audio Description Controls	Not Applicable	Not Audio/Video content
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “Not Applicable”)	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supports	Content that has put in the editor will be exported.
504.2.2 PDF Export	Not Applicable	Content is not exported to PDF

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Does Not Support	Toad Edge does not provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool
504.4 Templates	Not Applicable	Toad Edge doesn't provide templates for SQL scripts.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Product does not document accessibility and compatibility features.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	PDFs of the documents are provided as well
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	<b>Quest partners provide support services.</b>
603.3 Accommodation of Communication Needs	Not Applicable	Quest partners provide support services

## EN 301 549 Report

Notes:

### Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	People who are blind cannot use this application due to the issues that are noted in the WCAG tables above.
4.2.2 Usage with limited vision	Partially Supports	People who are visually impaired can use this application but not if they require speech output and due to the issues noted in the WCAG tables above.
4.2.3 Usage without perception of colour	Supports	People who do not have color perception can use the product.
4.2.4 Usage without hearing	Supports	People without hearing can use the product.
4.2.5 Usage with limited hearing	Supports	People with limited hearing can use the product.
4.2.6 Usage with no or limited vocal capability	Supports	For people who cannot speak can use the application.
4.2.7 Usage with limited manipulation or strength	Partially Supports	People with limited Manipulation can use this application. People who cannot use a mouse will face barriers with tree views.
4.2.8 Usage with limited reach	Supports	There are no barriers for people with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Supports	There are no barriers for people with photosensitive seizure triggers.
4.2.10 Usage with limited cognition, language or learning	Supports	There are no barriers for people with limited cognition, language or learning

4.2.11 Privacy	Supports	Users are not required to enter any personal information.
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## Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.2 Auditory output delivery including speech	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.3 Auditory output correlation	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.4 Speech output user control	Not Applicable	The application does not have closed functionality and allows the use of an

Criteria	Conformance Level	Remarks and Explanations
		outside or add-on screen reader to provide audio output of visual information.
5.1.3.5 Speech output automatic interruption	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.6 Speech output for non-text content	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.7 Speech output for video information	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.8 Masked entry	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.9 Private access to personal data	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to

Criteria	Conformance Level	Remarks and Explanations
		provide audio output of visual information.
5.1.3.10 Non-interfering audio output	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.11 Private listening volume	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.12 Speaker volume	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.13 Volume reset	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.14 Spoken languages	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.15 Non-visual error identification	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.4 Functionality closed to text enlargement	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.1.5 Visual output for auditory information	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to

Criteria	Conformance Level	Remarks and Explanations
		provide audio output of visual information.
5.1.7 Access without speech	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.2 Activation of accessibility features	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.3 Biometrics	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.4 Preservation of accessibility information during conversion	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to

Criteria	Conformance Level	Remarks and Explanations
		provide audio output of visual information.
5.5.2 Operable parts discernibility	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.6.2 Visual status	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.7 Key repeat	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.
5.8 Double-strike key acceptance	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to

Criteria	Conformance Level	Remarks and Explanations
		provide audio output of visual information.
5.9 Simultaneous user actions	Not Applicable	The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information.

## Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	Toad Edge doesn't have two-way voice communication
<b>6.2 Real-time text (RTT) functionality</b>	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	Toad Edge doesn't have two-way voice communication
6.2.1.2 Concurrent voice and text	Not Applicable	Toad Edge doesn't have two-way voice communication
6.2.2.1 Visually distinguishable display	Not Applicable	Toad Edge doesn't have two-way voice communication
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Toad Edge doesn't have two-way voice communication
6.2.2.3 Speaker identification	Not Applicable	Toad Edge doesn't have two-way voice communication
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	Toad Edge doesn't have two-way voice communication
6.2.3 Interoperability	Not Applicable	Toad Edge doesn't have two-way voice communication

6.2.4 RTT responsiveness	Not Applicable	Toad Edge doesn't have two-way voice communication
6.3 Caller ID	Not Applicable	Toad Edge doesn't have two-way voice communication
6.4 Alternatives to voice-based services	Not Applicable	Toad Edge doesn't have two-way voice communication
<b>6.5 Video communication</b>	Heading cell – no response required	Heading cell – no response required
<b>6.5.1 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	Toad Edge doesn't have two-way voice communication
6.5.3 Frame rate	Not Applicable	Toad Edge doesn't have two-way voice communication
6.5.4 Synchronization between audio and video	Not Applicable	Toad Edge doesn't have two-way voice communication
6.5.5 Visual indicator of audio with video	Not Applicable	Toad Edge doesn't have two-way voice communication
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	Toad Edge doesn't have two-way voice communication
<b>6.6 Alternatives to video-based services (advisory only)</b>	Advisory – no response required	Advisory – no response required

## Clause [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>7.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	Toad Edge doesn't support video
7.1.2 Captioning synchronization	Not Applicable	Toad Edge doesn't support video
7.1.3 Preservation of captioning	Not Applicable	Toad Edge doesn't support video
7.1.4 Captions characteristics	Not Applicable	Toad Edge doesn't support video
7.1.5 Spoken subtitles	Not Applicable	Toad Edge doesn't support video
7.2.1 Audio description playback	Not Applicable	Toad Edge doesn't support video

7.2.2 Audio description synchronization	Not Applicable	Toad Edge doesn't support video
7.2.3 Preservation of audio description	Not Applicable	Toad Edge doesn't support video
7.3 User controls for captions and audio description	Not Applicable	Toad Edge doesn't support video

## Clause [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>8.1.1 Generic requirements</b>	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	Toad Edge has no hardware component
8.1.3 Colour	Not Applicable	Toad Edge has no hardware component
<b>8.2 Hardware products with speech output</b>	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	Toad Edge has no hardware component
8.2.1.2 Incremental volume control	Not Applicable	Toad Edge has no hardware component
8.2.2.1 Fixed-line devices	Not Applicable	Toad Edge has no hardware component
8.2.2.2 Wireless communication devices	Not Applicable	Toad Edge has no hardware component
<b>8.3 Stationary ICT</b>	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	Toad Edge has no hardware component
8.3.2.2 Unobstructed low forward reach	Not Applicable	Toad Edge has no hardware component
8.3.2.3.1 Clear space	Not Applicable	Toad Edge has no hardware component
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Toad Edge has no hardware component
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Toad Edge has no hardware component
8.3.2.4 Knee and toe clearance width	Not Applicable	Toad Edge has no hardware component
8.3.2.5 Toe clearance	Not Applicable	Toad Edge has no hardware component
8.3.2.6 Knee clearance	Not Applicable	Toad Edge has no hardware component
8.3.3.1 Unobstructed high side reach	Not Applicable	Toad Edge has no hardware component
8.3.3.2 Unobstructed low side reach	Not Applicable	Toad Edge has no hardware component
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	Toad Edge has no hardware component
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	Toad Edge has no hardware component

Criteria	Conformance Level	Remarks and Explanations
8.3.4.1 Change in level	Not Applicable	Toad Edge has no hardware component
8.3.4.2 Clear floor or ground space	Not Applicable	Toad Edge has no hardware component
8.3.4.3.2 Forward approach	Not Applicable	Toad Edge has no hardware component
8.3.4.3.3 Parallel approach	Not Applicable	Toad Edge has no hardware component
8.3.5 Visibility	Not Applicable	Toad Edge has no hardware component
8.3.6 Installation instructions	Not Applicable	Toad Edge has no hardware component
<b>8.4 Mechanically Operable parts</b>	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Toad Edge has no hardware component
8.4.2.1 Means of operation of mechanical parts	Not Applicable	Toad Edge has no hardware component
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Toad Edge has no hardware component
8.4.3 Keys, tickets and fare cards	Not Applicable	Toad Edge has no hardware component
8.5 Tactile indication of speech mode	Not Applicable	Toad Edge has no hardware component

## Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes:

## Clause [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	Does not contain synchronized media
10.6 Audio description timing	Not Applicable	Does not contain synchronized media

## Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Partially Supports	Some user interface components provide programmatic object information including role, name, state, and value through accessibility APIs so assistive technologies can accurately identify and announce each control.
11.5.2.5 Object information	Supports	This information is exposed to screen readers
11.5.2.6 Row, column, and headers	Partially Supports	Accessibility Insights cannot read Header. But it's able to detect individual cells.
11.5.2.7 Values	Supports	Values are exposed to screen reader
11.5.2.8 Label relationships	Does Not Support	Labels are not visible in screen readers
11.5.2.9 Parent-child relationships	Supports	Hierarchy is visible in screen readers
11.5.2.10 Text	Supports	Text is visible in screen readers
11.5.2.11 List of available actions	Supports	Actions can be performed using Accessibility Insights
11.5.2.12 Execution of available actions	Supports	Actions can be performed using Accessibility Insights

Criteria	Conformance Level	Remarks and Explanations
11.5.2.13 Tracking of focus and selection attributes	Supports	Screen readers or other AT know which element is active.
11.5.2.14 Modification of focus and selection attributes	Supports	Focus change can be detected by screen reader
11.5.2.15 Change notification	Supports	Event notifications are being listened by screen reader
11.5.2.16 Modifications of states and properties	Partially Supports	All changes to control states (e.g., expanded, checked, disabled, selected) and properties are exposed to assistive technologies as they occur. Except where noted above in WCAG section.
11.5.2.17 Modifications of values and text	Partially Supports	All updates to values and text content are programmatically exposed to assistive technologies so users receive timely and accurate feedback. Except where noted above in WCAG section.
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Does Not Support	Not many accessibility preferences can be customized by the user
11.6.2 No disruption of accessibility features	Supports	The application does not disable, override, or interfere with platform or assistive technology accessibility features.
11.7 User preferences	Does Not Support	Not many accessibility preferences can be customized by the user
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.x</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section

Criteria	Conformance Level	Remarks and Explanations
11.8.3 Preservation of accessibility information in transformations	Supports	When content is imported, exported, or transformed, existing accessibility information such as labels, structure, and alternative text is preserved where supported by the format.
11.8.4 Repair assistance	Does Not Support	This product cannot detect accessibility issues
11.8.5 Templates	Not Applicable	Toad Edge doesn't provide templates for SQL scripts.

## Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does Not Support	Documentation does not document any accessibility or compatibility features.
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	Quest partners provide support services.
12.2.3 Effective communication	Not Applicable	Quest partners provide support services.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

## Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>13.1 Relay services requirements</b>	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	Toad Edge doesn't provide emergency service
13.1.3 Sign relay services	Not Applicable	Toad Edge doesn't provide emergency service
13.1.4 Lip-reading relay services	Not Applicable	Toad Edge doesn't provide emergency service
13.1.5 Captioned telephony services	Not Applicable	Toad Edge doesn't provide emergency service
13.1.6 Speech to speech relay services	Not Applicable	Toad Edge doesn't provide emergency service

Criteria	Conformance Level	Remarks and Explanations
13.2 Access to relay services	Not Applicable	Toad Edge doesn't provide emergency service
13.3 Access to emergency services	Not Applicable	Toad Edge doesn't provide emergency service

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