

Accessibility Conformance Report

WCAG 2.1 and 2.2 Checklist

Name of Product: **Password Manager**

Sub-components: *Administration website, Self-service website, Helpdesk website, Secure Password Extension, Offline Password Reset*

Report Date: **2026.01.26.**

Evaluation Methods Used: *Manual testing, Developer review, Accessibility Insights*

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Terms

The terms used in the Conformance Level information are defined as follows:

Term	Explanation
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functions of the product do not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criteria. This can only be used in WCAG Level AAA criteria.
ADTC	Anticipated calendar quarter (and year) when this accessibility feature is expected to be corrected.

WCAG Conformance Levels

Three levels of WCAG conformance exist: A, AA, and AAA. Each level is built on the prior level. To meet level AA, a product must meet all level A; to meet AAA, a product must meet all level AA.

Level		Conformance Criteria			
		WCAG 2.0	WCAG 2.1	WCAG 2.2	Total (all versions)
A	Minimum accessibility	25	5	2	32
AA	More accessible	13	7	4	24
AAA	Even more accessible <i>(not applicable to all experiences)</i>	23	5	3	31
Total		61	17	9	86*

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.1.1 – Non-text Content</u>	Text alternatives are provided for non-text content.	SW: Partially Supports Electronic Docs: Partially supports		SW: Password Manager's CAPTCHA solution does not have text alternative. The product offers reCAPTCHA v3 which is an alternative for CAPTCHA. Electronic Docs: All screenshots have figure captions, but they cannot be considered as text alternatives.
<u>1.2.1 – Audio-only and Video-only (Pre-recorded)</u>	A transcript is provided for audio-only content, and a transcript or audio description is provided for video-only content.	SW: Not Applicable Electronic Docs: Not Applicable		SW: Password Manager does not offer audio or video playback functionality. Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
<u>1.2.2 – Captions (Pre-recorded)</u>	Captions are provided for video with audio.	SW: Not Applicable Electronic Docs: Not Applicable		SW: Password Manager does not offer audio or video playback functionality. Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
<u>1.2.3 – Audio Description or Media Alternative (Pre-recorded)</u>	A transcript and / or audio descriptions are provided for video with audio.	SW: Not Applicable Electronic Docs: Not Applicable		SW: Password Manager does not offer audio or video playback functionality. Electronic Docs: Electronic docs do not contain such audio-only or video-only media.
<u>1.3.1 – Info and Relationships</u>	Information and content relationships implied by formatting are communicated in text or in a way that works with assistive technology.	SW: Partially Supports Electronic Docs: Supports		SW: Example for an unsupported case: On the Self-service website the CAPTCHA text field only turns red to indicate the missing input but does not state the error in a message. Electronic Docs: The electronic documentation uses different heading types, bullet lists, procedure paragraphs, bolding, navigation path chevrons, figures and table captions, bolded table headings.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.3.2 – Meaningful Sequence</u>	The reading order of content is meaningful, no matter how a user accesses or consumes it.	SW: Supports Electronic Docs: Supports		SW: Password Manager has few cases where reading order is meaningful. In these cases, the order is determined programmatically. Electronic Docs: Electronic docs and topics are structured meaningfully, and sequences are easy to follow.
<u>1.3.3 – Sensory Characteristics</u>	Instructions rely on more than one sense.	SW: Partially Supports Electronic Docs: Supports		SW: Example for an unsupported case: On the Self-service website the CAPTCHA text field only turns red to indicate the missing input but does not state the error in a message. Electronic Docs: Electronic docs describe controls by name.
<u>1.4.1 – Use of Color</u>	Color is not the only way used to distinguish an element, convey meaning, indicate an action, or prompt a response.	SW: Partially Supports Electronic Docs: Supports		SW: Example for an unsupported case: On the Self-service website the CAPTCHA text field only turns red to indicate the missing input but does not state the error in a message. Electronic Docs: Electronic Docs support this in various ways, for example, visual separators (different font, font size, border, indentation, icon, etc. for cautions, warnings, tips, code snippets, etc.).
<u>1.4.2 – Audio Control</u>	A mechanism is provided to control audio that plays on page automatically for more than three seconds.	SW: Not Applicable Electronic Docs: Not Applicable		SW: Password Manager does not play audio for the users. Electronic Docs: Electronic docs do not use audio formats at all.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.1.1 – Keyboard</u>	All functionality is operable using a keyboard (with exceptions).	SW: Partially Supports Electronic Docs: Supports		SW: There are some elements which are skipped when navigating widgets with “Tab” and “Shift+Tab”. Electronic Docs: All functionalities of the electronic docs are accessible via keyboard.
<u>2.1.2 – No Keyboard Trap</u>	The focus does not get trapped on any element in keyboard-only navigation.	SW: Supports Electronic Docs: Supports		SW: Based on our testing, Password Manager does not have any element which can trap focus in keyboard-only navigation. Electronic Docs: Electronic docs do not trap keyboard focus.
<u>2.1.4 – Character Key Shortcuts</u>	No single-key shortcuts are used, or a way to turn them off or change them is provided.	SW: Does Not Support Electronic Docs: Supports		SW: Example for an unsupported case: Hitting the “Enter” key on some forms will result in submitting the form without confirmation. Electronic Docs: Do not have any single-key shortcut.
<u>2.2.1 – Timing Adjustable</u>	If a page has a time limit, users can turn the time limit off, adjust it, or extend it.	SW: Partially Supports Electronic Docs: Not Applicable		SW: There are time limits in place for security reasons. Interacting with the application can extend these limits (sliding expiration). Electronic Docs: Electronic docs do not have time limitations.
<u>2.2.2 – Pause, Stop, Hide</u>	User controls are provided for moving or dynamically changing content.	SW: Not Applicable Electronic Docs: Not Applicable		SW: There are no automatically moving or dynamically changing content in Password Manger. Electronic Docs: Electronic docs do not have such elements.
<u>2.3.1 – Three Flashes or Below</u>	No content flashes more than three times per second, or the flash is below flash thresholds.	SW: Not Applicable Electronic Docs: Not Applicable		SW: Password Manager does not contain any flashing content. Electronic Docs: Electronic docs do not have such elements.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.1 – Bypass Blocks</u>	When blocks of content are repeated on multiple pages, a mechanism is provided to bypass / skip them.	SW: Does Not Support Electronic Docs: Partially supports		<p>SW: Example for an unsupported case: PMAAdmin main menu items cannot be skipped. If the user selects a menu item, they cannot skip to the newly shown content of the page.</p> <p>Electronic Docs: On the documentation portal, the video carousel object cannot be easily bypassed. It gets stuck until the user Tab through the videos. After user reaches the end of the carousel, it skips back to a previous block on the page. Only then does it skip to the Company, Resources, etc. bottom block.</p>
<u>2.4.2 – Page Titled</u>	Page titles clearly describe the page topic or page purpose.	SW: Does Not Support Electronic docs: Supports		<p>SW: Page titles only show the name of the application.</p> <p>Electronic Docs: Electronic docs have titles that describe topic or purpose.</p>
<u>2.4.3 – Focus Order</u>	The tabbing order of the content is meaningful and supports operation.	SW: Partially Supports Electronic docs: Supports		<p>SW: There are some elements which are skipped when navigating widgets with “Tab” and “Shift+Tab”. Password Manager does not change the default tabbing order by defining tab-indexes.</p> <p>Electronic Docs: Electronic docs enable users to navigate sequentially through content and encounter information in an order that is consistent with the meaning of the content and can be operated from the keyboard.</p>
<u>2.4.4 – Link Purpose (In Context)</u>	The purpose of each link can be determined from the link text alone or from the link text and its related context.	SW: Partially Supports Electronic docs: Supports		<p>SW: Example for an unsupported case: Password Manager’s Self-service site shows a “Back” button in workflow execution which can confuse users, and they can think that it takes them back to the previous step of the workflow but it will navigate them back to the dashboard.</p> <p>Electronic Docs: Electronic docs use in context links that have meaningful descriptions.</p>

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.5.1 – Pointer Gestures</u>	A single pointer alternative to complex pointer or touch gestures is provided.	SW: Partially Supports Electronic docs: Not Applicable		SW: Example for an unsupported case: Password Manager's Administration application requires users to use drag-and-drop pointer or touch gestures to customize their workflows. Electronic Docs: Do not have multi touch features.
<u>2.5.2 - Pointer Cancellation</u>	For functionality that is operated by a single pointer, a way to cancel the pointer input is provided.	SW: Does Not Support Electronic Docs: Supports		SW: There are multiple cases where a simple interaction will result in submitting a form, stepping to the next activity in a workflow etc. without asking for confirmation or providing a way to cancel this interaction. Electronic Docs: Supports pointer cancellation.
<u>2.5.3 – Label in Name</u>	The programmatic name contains the text that is presented visually.	SW: Does Not Support Electronic Docs: Does Not Support		SW: There are multiple input fields with labels where the programmatic name does not contain the visually presented text. Electronic Docs: Missing or not matching name fields.
<u>2.5.4 – Motion Actuation</u>	For functions that are triggered by moving a device or by gesturing toward a device, an alternative way of triggering the response is provided.	SW: Not Applicable Electronic docs: Not Applicable		SW: There are no features which require users to move their devices or gesture towards them. Electronic Docs: There is not any feature implemented in the electronic documentation that requires any device motion.
<u>3.1.1 – Language of Page</u>	Each page has a human language assigned.	SW: Does Not Support Electronic docs: Supports		SW: Example for an unsupported case: Self-service website's <html> tag does not update the language attribute when changing to another language. Electronic Docs: <lang> tag is always used in the HTML code (all pages are implemented in English and/or German).

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.2.1 – On Focus</u>	Interactive elements receiving focus do not trigger any functionality.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: Password Manager has multiple input fields which only show a “hide/unhide password” icon when receiving focus. Electronic Docs: Interactive elements receiving focus do not trigger any functionality.
<u>3.2.2 – On Input</u>	Interactive elements receiving input do not trigger any functionality.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: Password Manager’s Self-service site will check user’s password as they type it in during change/reset password activities. Electronic Docs: Interactive elements receiving input do not trigger any functionality.
<u>3.2.6 – Consistent Help</u>	Help options provided are consistently available and in the same relative place throughout.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: For security purposes SPE’s Browser component does not show the help icon for the Self-service website. Electronic Docs: Help options are in the same order and same position.
<u>3.3.1 – Error Identification</u>	When input error is detected, the user is notified, and the error is described.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: On the Self-service website the CAPTCHA text field only turns red to indicate the missing input but does not state the error in a message. Electronic Docs: When input error is detected, the user is notified, and the error is described.

WCAG Level A Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.3.2 – Labels or Instructions</u>	A persistent visible label and / or instructions are provided for elements that require user input.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: On the Self-service website, filling the Q&A profile can contain a question selector. By default, this dropdown shows the following instruction: “Choose a secret question”. After choosing a question, this instruction cannot be read anymore in any way. Electronic Docs: All input elements that require user input have persistent and visible labels.
<u>3.3.7 – Redundant Entry</u>	Information that the user has already entered during a process is made available to them.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: On the Self-service website user can be requested to enter their passwords multiple times in the same workflow execution (the user authenticates in the first activity but have to provide their password again in the change password activity’s “Old password” input field) Electronic Docs: The search results page pre-fills the search input with the previously entered search term in the same process.
<u>4.1.1 – Parsing</u>	HTML code is clean and well formed in a way that can be interpreted by browsers and assistive technology. *Note: Criterion 4.1.1 – Parsing, has been removed in version 2.2 and is considered automatically met for versions 2.1 and 2.0.	SW: Supports Electronic docs: Supports		Automatically met criterion.
<u>4.1.2 – Name, Role, Value</u>	All user interface components communicate their accessibility properties and actions to assistive technology.	SW: Does Not Support Electronic docs: Partially supports		SW: There are multiple user interface components which do not communicate their accessibility properties and actions to assistive technology. Electronic docs: Electronic docs use standard HTML elements which support the criteria, but some special characters (for example, quotation marks, chevrons) are unreadable for assistive technologies.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.4 – Captions (Live)</u>	Synchronized captions are provided for live videos containing audio.	SW: Not Applicable Electronic Docs: Not Applicable		SW: There are no live videos with audio in Password Manager. Electronic Docs: Electronic docs do not contain such media elements.
<u>1.2.5 – Audio Description (Pre-recorded)</u>	If there is important visual content in a video that is not presented in the accompanying audio, an audio description is provided.	SW: Not Applicable Electronic docs: Not Applicable		SW: There are no live videos with audio in Password Manager. Electronic Docs: Electronic docs do not contain such media elements.
<u>1.3.4 – Orientation</u>	Screen orientation is not restricted unless the orientation is considered essential.	SW: Partially Supports Electronic docs:		SW: Example for an unsupported case: Password Manager's Administration site does not support orientation change. Electronic Docs: Screen orientation is not restricted.
<u>1.3.5 – Identify Input Purpose</u>	For each form field collecting user information, the purpose of the field is programmatically declared.	SW: Partially Supports Electronic docs: Supports		SW: There are multiple cases where autofill does not work because the purpose of the field is not declared programmatically. Electronic Docs: Fields that collect user information declares the purpose of the field programmatically.
<u>1.4.3 – Contrast (Minimum)</u>	The contrast ratio between regular-sized, nondecorative text and its background is at least 4.5:1.	SW: Partially Supports Electronic docs: Partially Supports		SW: Example for an unsupported case: The Self-service website's home page does not have the right contrast ratio. Electronic Docs: Minimum contrast (4.5:1) is not reached in several places.
<u>1.4.4 – Resize Text</u>	Text can be resized up to 200% without loss of content or function.	SW: Does Not Support Electronic Docs: Supports		SW: Example for an unsupported case: The Administration website's text cannot be resized to 200% without loss of content or function. Electronic Docs: All the content scales uniformly, and the browser provides scroll bars, if necessary. The footer pane is left-aligned but it does not cause content or function loss.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.4.5 – Images of Text</u>	Aside from a few specific exceptions, there are no images of text.	SW: Supports Electronic docs: Supports		SW: Out of the box Password Manager aside from the company logo does not contain images of text. Electronic Docs: The electronic documentation contains only few screenshots and other graphic content that are images of text.
<u>1.4.10 – Reflow</u>	Content presentation is responsive and doesn't require scrolling in two dimensions.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: The Administration website's has UI elements which can scroll in two dimensions if the display is too small. Electronic Docs: The code examples do not require scrolling in two dimensions.
<u>1.4.11 – Non-Text Contrast</u>	The contrast ratio between non-text elements (including any states) and their background is at least 3:1.	SW: Partially Supports Electronic docs: Partially Supports		SW: Example for an unsupported case: The Administration website's "Start here balloon" feature does not have enough contrast ratio. Electronic Docs: Minimum contrast (3:1) is not reached in some places.
<u>1.4.12 – Text Spacing</u>	Text spacing can be overridden to improve the reading experience.	SW: Partially Supports Electronic docs: Does Not Support		SW: Example for an unsupported case: The Administration website's button texts' spacing cannot be overridden. Electronic Docs: Users cannot adjust text spacing.
<u>1.4.13 – Content on Hover Focus</u>	When additional content is presented on hover or on focus, the new content is persistent and dismissible.	SW: Does Not Support Electronic Docs: Does Not Support		SW: Example for an unsupported case: On the Administration website's home page hovering over a workflow will show a custom tooltip which cannot be dismissed, and it can hide content from the user. Electronic Docs: Tooltips are not persistent nor dismissible.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.4.5 – Multiple Ways</u>	There is more than one way to reach each page.	SW: Does Not Support Electronic Docs: Supports		SW: Example for an unsupported case: On the Self-service website users can only search themselves by typing. Electronic Docs: There are multiple ways to reach each page.
<u>2.4.6 – Headings and Labels</u>	Headings and labels are clear and descriptive.	SW: Supports Electronic docs: Supports		SW: Password Manager’s headings and labels describe the purpose of their UI interface components. Electronic Docs: Headings and labels are clear and descriptive.
<u>2.4.7 – Focus Visible</u>	Keyboard focus is clear and visible.	SW: Partially Supports Electronic docs: Supports		SW: Example for an unsupported case: On the Administration website there are checkboxes which cannot show that they have focus. Electronic Docs: Keyboard focus is clear and visible except for the video carousel.
<u>2.4.11 – Focus Not Obscured (Minimum)</u>	When an actionable element receives focus, at least a portion of it remains visible.	SW: Supports Electronic docs: Supports		SW: Based on our testing, obscured elements cannot get focus, therefore, every actionable element which receives focus remains visible. Electronic Docs: When using tab to navigate on the documentation portal, the item with keyboard focus is displayed and not obscured (only in case of the Filter drop-down list).
<u>2.5.7 – Dragging Movements</u>	If any part of a website requires a dragging movement, an alternative means of dragging, such as tapping or clicking, is provided.	SW: Does Not Support Electronic Docs: Not Applicable		SW: Example for an unsupported case: The administration website is only usable with drag and drop gesture to customize workflows. Electronic Docs: There is no part of the online documentation that requires a dragging movement.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>2.5.8 – Target Size (Minimum)</u>	The size of a target is at least 24 by 24 CSS pixels (with exceptions).	SW: Partially Supports Electronic docs: Supports		SW: There are multiple icons where the icon element is bigger than 24 by 24 pixels, but the image shown is smaller. Electronic Docs: Online documentation targets are at least 24 by 24 CSS pixels.
<u>3.1.2 – Language of Parts</u>	Assistive technology can distinguish and reflect when the human language on a page changes.	SW: Does Not Support Electronic Docs: Supports		SW: The lang attribute does not state the language of the content consistently. Electronic Docs: <lang> tag is always used in the HTML code. All sections are English. All pages of the product documentation and its parts are implemented in English.
<u>3.2.3 – Consistent Navigation</u>	Navigational elements are consistently displayed, including their location and the order of their content.	SW: Supports Electronic docs: Supports		SW: Navigation elements in Password Manager are displayed consistently. Electronic Docs: Navigational elements are consistent.
<u>3.2.4 – Consistent Identification</u>	Components with the same functionality are consistently identified.	SW: Supports Electronic docs: Supports		SW: UI interface elements with the same functionality are consistently identified in the web applications. Electronic Docs: Components with the same functionality are consistently identified.
<u>3.3.3 – Error Suggestion</u>	Users receive helpful / specific suggestions when they make errors.	SW: Partially Supports Electronic docs: Supports		SW: There are multiple cases where only the input box's border turns red but there are no text-based suggestions shown. Electronic Docs: Useful suggestions are provided.

WCAG Level AA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.3.4 – Error Prevention (Legal, Financial, Data)</u>	When users enter financial or legal data, submissions are reversible, and data is checked and confirmed before submission is finalized.	SW: Not Applicable Electronic docs: Not Applicable		SW: Password Manager does not request users to enter financial or legal data. Electronic Docs: There is no legal or financial data that could be submitted.
<u>3.3.8 – Accessible Authentication (Minimum)</u>	When a cognitive function test is used to authenticate a user, an alternative way to authenticate, or a help mechanism to complete the authentication is provided.	SW: Does Not Support Electronic Docs: Not applicable		SW: Example for an unsupported case: The “Authenticate with password” activity does not provide an alternative way for the user to authenticate themselves. Electronic Docs: Users are not required to authenticate to the documentation portal.
<u>4.1.3 – Status Messages</u>	Status messages can be presented to the user by assistive technology without receiving focus.	SW: Does Not Support Electronic docs: Supports		SW: Status message can receive focus. Electronic Docs: Status messages (snack bars) are accessible for assistive technologies without receiving focus.

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>1.2.6 – Sign Language (Pre-recorded)</u>	Sign-language interpretation of audio is provided for pre-recorded videos.	Not Evaluated		
<u>1.2.7 – Extended Audio Description (Pre-recorded)</u>	Videos without sufficient pauses for audio description are extended so that audio descriptions can be added.	Not Evaluated		
<u>1.2.8 – Media Alternative (Pre-recorded)</u>	A text alternative, like a descriptive transcript, is provided for all pre-recorded video with audio.	Not Evaluated		
<u>1.2.9 – Audio-only (Live)</u>	Live text captioning or a transcript is provided for live audio.	Not Evaluated		
<u>1.3.6 – Identify Purpose</u>	The purpose of elements is programmatically declared by adding semantics or metadata.	Not Evaluated		
<u>1.4.6 – Contrast (Enhanced)</u>	The contrast ratio between regular-sized, non-decorative text and its background is at least 7:1.	Not Evaluated		
<u>1.4.7 – Low or No Background Audio</u>	Audio contains little to no background noise, or background noise can be turned off.	Not Evaluated		
<u>1.4.8 – Visual Presentation</u>	Users can adjust a range of presentation options.	Not Evaluated		
<u>1.4.9 – Images of Text (No Exception)</u>	There are no images of text.	Not Evaluated		
<u>2.1.3 – Keyboard (No Exception)</u>	All page functionality is operable using a keyboard (with no exceptions).	Not Evaluated		
<u>2.2.3 – No Timing</u>	With the exception of real-time events, no content requires timed interaction.	Not Evaluated		
<u>2.2.4 – Interruptions</u>	Interruptions can be postponed, suppressed, or configured.	Not Evaluated		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
2.2.5 – Re-authenticating	User data is saved when re-authenticating.	Not Evaluated		
2.2.6 – Timeouts	Users are warned when extended inactivity could cause data loss.	Not Evaluated		
2.3.2 – Three Flashes	No content flashes more than three times per second.	Not Evaluated		
2.3.3 – Animation from Interactions	If an animation is triggered by a user interaction, users can stop the animation.	Not Evaluated		
2.4.8 – Location	Users can orient themselves within a set of pages.	Not Evaluated		
2.4.9 – Link Purpose (Link Only)	Every link's purpose is clear from its text.	Not Evaluated		
2.4.10 – Section Headings	Content is broken up by section headings.	Not Evaluated		
2.4.12 – Focus Not Obscured (Enhanced)	When an actionable element receives focus, the entire component is visible.	Not Evaluated		
2.4.13 – Focus Appearance	Focus indicators have sufficient color contrast and are sized to be clearly visible.	Not Evaluated		
2.5.5 – Target Size	The size of the target for pointer inputs is at least 44 x 44 CSS pixels.	Not Evaluated		
2.5.6 – Concurrent Input Mechanism	Input is not restricted to a specific modality (like keyboard only or touch only).	Not Evaluated		

WCAG Level AAA Checklist

Criterion	Description	Conformance Level	ADTC (Q/YY)	Remarks
<u>3.1.3 – Unusual Words</u>	Words or phrases that are ambiguous or unfamiliar are defined.	Not Evaluated		
<u>3.1.4 – Abbreviations</u>	Abbreviations are explained or offered in expanded form close by.	Not Evaluated		
<u>3.1.5 – Reading Level</u>	Content is provided at an eighth grade reading level, or an alternative version at or below an eighth grade reading level is provided.	Not Evaluated		
<u>3.1.6 – Pronunciation</u>	Words that are hard to pronounce are clarified nearby.	Not Evaluated		
<u>3.2.5 – Change on Request</u>	Content on the page doesn't change unless users initiate it.	Not Evaluated		
<u>3.3.5 – Help</u>	Contextual instructions or cues are provided to help users complete and submit forms.	Not Evaluated		
<u>3.3.6 – Error Prevention (All)</u>	For any form where a user submits information, the user can reverse, verify, or confirm changes or deletions.	Not Evaluated		
<u>3.3.9 – Accessible Authentication (Enhanced)</u>	When a cognitive function test is used to authenticate a user, at least one other authentication method is available which is not a cognitive function test.	Not Evaluated		