



Accessibility Conformance Report

International Edition

(Based on VPAT[®] Version 2.5 Rev)

Name of Product/Version: Enterprise Reporter 3.6

Report Date: February 2026

Contact Information: legal@quest.com

Notes:

Evaluation Methods Used: To prepare this document for Quest Enterprise Reporter, testing was completed based on general product knowledge and criteria was evaluated across multiple components and common functions of the product. The product includes two consoles – the Configuration Manager and the Report Manager plus utilities. Each console was tested and evaluated and a sampling of these screens tested using assistive technology programs. In addition to traditional exploratory testing of the product for each criteria, multiple assistive technology programs were also used. Testing was performed using the Audio NonVisual Desktop Access (NVDA) tool to evaluate a screen reader. Accessibility Insights for Windows was used to evaluate a sample of screens – scans were performed on these screens for issues and Accessibility



Insights Contrast was also used. Reports and output of these tests have been retained and were used to document our conformance level for each criteria.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes / No) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes / No) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criteria.

- **Does Not Support:** The majority of product functionality does not meet the criteria.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 below also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| <p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Partially Supports | Enterprise Reporter uses several customized non-standard controls, which may not support or have text alternatives. |
| <p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | No prerecorded audio/video. |
| <p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | No prerecorded audio/video. |
| <p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | No prerecorded audio/video. |
| <p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) | Partially Supports | Enterprise Reporter uses several customized non-standard controls, which may not be available in text or programmatically controlled. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| <ul style="list-style-type: none"> ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Partially Supports | Enterprise Reporter uses several customized non-standard controls that do not read correctly or in the correct sequence. |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Does Not Support | Enterprise Reporter does override user selected contrast and color in both console applications. |
| <p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |
| <p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Partially Supports | Enterprise reporter supports standard keyboard navigation and input functions for some screens. There are some exceptions in the product where this can be improved, and some screens cannot be navigated to using just a keyboard interface. |
| <u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Partially Supports | Enterprise Reporter does not support keyboard focus with no keyboard traps with some exceptions where a standard exit method cannot be used to change focus. |
| <u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) | Partially Supports | Enterprise Reporter does support keyboard shortcuts in some areas of the product, not all. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>2.2.1 Timing Adjustable (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |
| <p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | Not Applicable | |
| <p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |
| <p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |
| <p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | Enterprise Reporter does not require path-based gestures. Selection of Enterprise Reporter links is by a single mouse pointer action. |
| <u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | Enterprise Reporter uses a specific cancel button to cancel an operation. Mouse movements do not activate cancellation. |
| <u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) | Supports | Enterprise Reporter labels have visible text for all controls to identify the action of the control. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| <ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | |
| <p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not rely on or contain any input for any motion sensors. |
| <p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Supports | English Only |
| <p>3.2.1 On Focus (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.1 (Web) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Supports | |
| <p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Supports | |
| <p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Supports | Enterprise Reporter does have help available on the top right-hand corner of the main screen, F1 key selection in any operation, and as Help icons in specific locations, which supplement the screen, or action in focus. |
| <p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <ul style="list-style-type: none"> ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Supports | |
| <p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Supports | Data entered on input screens are available for reuse and is available to the user. This action includes cut and paste. |
| <p><u>4.1.1 Parsing</u> (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’</p> <p>WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) | Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata . |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| <ul style="list-style-type: none"> ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Partially Supports | Enterprise Reporter uses several customized non-standard controls, which may not support programmatic control. |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-----------------------|--------------------------|
| <p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Not Applicable</p> | |
| <p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | <p>Not Applicable</p> | |
| <p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p> | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Supports | |
| <p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Does Not Support | Enterprise Reporter does not require user identify input. |
| <p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) | Does Not Support | Enterprise Reporter does override user-selected contrast and color in both console applications. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| <ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Partially Supports | Some screens and text do lose content or functionality when sized up to 200 percent. |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Supports | |
| <p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Does Not Support | Enterprise Reporter does not include the ability to display in a single column. |
| <p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Supports | Enterprise Reporter has adjacent colors equal to or greater than 3:1 contrast ratio. |
| <p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Does Not Support | Enterprise Reporter text spacing cannot be overridden and is fixed. |
| <p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| <ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Supports | Enterprise Reporter has content on hover that is persistent until the hover is removed. |
| <p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | Not Applicable | Enterprise Reporter is not a web-based application. |
| <p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | Not Applicable | Enterprise Reporter is not a web-based application. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | Enterprise Reporter is not a web-based application. |
| <p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Supports | Enterprise Reporter does not obscure any element if it receives focus. |
| <p>2.5.7 Dragging Movements (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Not Applicable | Enterprise Reporter is not a web-based application. |
| <p>2.5.8 Target Size (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Not Applicable | The current product does not support a web version. |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | | |
| <p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | Not applicable | |
| <p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Supports | |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| <p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p> | Does Not Support | Alternative methods like captcha, security key, biometric recognition, or a simple question-and-answer challenge are not supported. |
| <p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p> | Partially Supports | Enterprise Reporter provides information on numerous operations for success or results while other operations such as when a discovery finishes does not provide a message unless the result is selected. |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not have pre-recorded videos. |
| 1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not have audio description(s). |
| 1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not have pre-recorded videos. |
| 1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not have live audio. |
| 1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not have audio. |
| 1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | Enterprise Reporter does not have a presentation. |
| 1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply | Partially Supports | There are some screens where focus is lost using only keyboard to navigate. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| Revised Section 508 – Does not apply | | |
| 2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | |
| 2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Enterprise Reporter requires user intervention for all actions and does not timeout the user. |
| 2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | |
| 2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | |
| 2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 2.4.13 Focus Appearance (Level AAA 2.2 only) | Supports | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | | |
| 2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | The current product does not support a web version. |
| 2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | The product is a console-based application with only two input modalities i.e. mouse and keyboard. |
| 3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does Not Support | |
| 3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Enterprise Reporter provides help via F1, Help link or supplemental help icon. |
| 3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | |
| 3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Does Not Support | Alternative methods like captcha, security key, biometric recognition, or a simple question-and-answer challenge are not supported. |

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 302.1 Without Vision | Does Not Support | Blind people cannot use this application due to the issues noted in the WCAG tables above. |
| 302.2 With Limited Vision | Partially Supports | People who are visually impaired can use this application but not if they require speech output and due to the issues noted in the WCAG tables above. |
| 302.3 Without Perception of Color | Supports | People who do not have color perception can use the product. |
| 302.4 Without Hearing | Supports | People without hearing can use the product. |
| 302.5 With Limited Hearing | Supports | People with limited hearing can use the product. |
| 302.6 Without Speech | Supports | People who cannot speak can use the application. |
| 302.7 With Limited Manipulation | Partially Supports | People with limited manipulation can use this application. If they cannot use the mouse, they will have barriers with the menu tree views. |
| 302.8 With Limited Reach and Strength | Supports | There are no barriers for people with limited Reach and Strength. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Supports | There are no barriers for people with limited Language, Cognitive, and Learning Abilities. |

Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Does Not Support | Enterprise Reporter does not document accessibility and compatibility features. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Upon request, accessible PDF can be provided. |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Not Applicable | Quest partners provide support services. |
| 603.3 Accommodation of Communication Needs | Not Applicable | Quest partners provide support services. |

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Notes:

Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 4.2.1 Usage without vision | Does Not Support | Blind people cannot use this application due to the issues noted in the WCAG tables above. |
| 4.2.2 Usage with limited vision | Partially Supports | People who are visually impaired can use this application but not if they require speech output and due to the issues noted in the WCAG tables above. |
| 4.2.3 Usage without perception of colour | Supports | People who do not have color perception can use the product. |
| 4.2.4 Usage without hearing | Supports | People without hearing can use the product. |
| 4.2.5 Usage with limited hearing | Supports | People with limited hearing can use the product. |
| 4.2.6 Usage with no or limited vocal capability | Supports | For people who cannot speak can use the application. |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | People with limited Manipulation can use this application. People who cannot use a mouse will face barriers with tree views. |
| 4.2.8 Usage with limited reach | Supports | There are no barriers for people with limited reach. |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | There are no barriers for people with photosensitive seizure triggers. |
| 4.2.10 Usage with limited cognition, language or learning | Supports | There are no barriers for people with limited cognition, language or learning. |

| | | |
|----------------|----------|--|
| 4.2.11 Privacy | Supports | Users are not required to enter any personal information into the Enterprise Reporter software. Username and password fields are accessible. |
|----------------|----------|--|

Clause [5: Generic Requirements](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.2 Auditory output delivery including speech | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.3 Auditory output correlation | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.4 Speech output user control | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| | | provide audio output of visual information. |
| 5.1.3.5 Speech output automatic interruption | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.6 Speech output for non-text content | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.7 Speech output for video information | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.8 Masked entry | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.9 Private access to personal data | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.10 Non-interfering audio output | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 5.1.3.11 Private listening volume | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.12 Speaker volume | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.13 Volume reset | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.14 Spoken languages | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.15 Non-visual error identification | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.4 Functionality closed to text enlargement | Not Applicable | The application does not have closed functionality and allows the use of an |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| | | outside or add-on screen reader to provide audio output of visual information |
| 5.1.5 Visual output for auditory information | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.1.7 Access without speech | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.2 Activation of accessibility features | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.3 Biometrics | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.4 Preservation of accessibility information during conversion | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.5.2 Operable parts discernibility | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |
| 5.6.1 Tactile or auditory status | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.6.2 Visual status | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.7 Key repeat | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------|-------------------|--|
| 5.8 Double-strike key acceptance | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |
| 5.9 Simultaneous user actions | Not Applicable | The application does not have closed functionality and allows the use of an outside or add-on screen reader to provide audio output of visual information. |

Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 6.1 Audio bandwidth for speech | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2 Real-time text (RTT) functionality | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2.1.2 Concurrent voice and text | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2.2.1 Visually distinguishable display | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2.2.2 Programmatically determinable send and receive direction | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2.2.3 Speaker identification | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2.2.4 Visual indicator of Audio with RTT | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.2.3 Interoperability | Not Applicable | Enterprise Reporter does not have |

| | | |
|---|-------------------------------------|--|
| | | two-way voice communication. |
| 6.2.4 RTT responsiveness | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.3 Caller ID | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.4 Alternatives to voice-based services | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.5 Video communication | Heading cell – no response required | Heading cell – no response required |
| 6.5.1 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.5.3 Frame rate | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.5.4 Synchronization between audio and video | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.5.5 Visual indicator of audio with video | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.5.6 Speaker identification with video (sign language) communication | Not Applicable | Enterprise Reporter does not have two-way voice communication. |
| 6.6 Alternatives to video-based services (advisory only) | Advisory – no response required | Advisory – no response required |

Clause [7: ICT with Video Capabilities](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 7.1 Caption processing technology | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | Not Applicable | Enterprise Reporter does not support video. |
| 7.1.2 Captioning synchronization | Not Applicable | Enterprise Reporter does not support video. |
| 7.1.3 Preservation of captioning | Not Applicable | Enterprise Reporter does not support video. |

| | | |
|--|----------------|---|
| 7.1.4 Captions characteristics | Not Applicable | Enterprise Reporter does not support video. |
| 7.1.5 Spoken subtitles | Not Applicable | Enterprise Reporter does not support video. |
| 7.2.1 Audio description playback | Not Applicable | Enterprise Reporter does not support video. |
| 7.2.2 Audio description synchronization | Not Applicable | Enterprise Reporter does not support video. |
| 7.2.3 Preservation of audio description | Not Applicable | Enterprise Reporter does not support video. |
| 7.3 User controls for captions and audio description | Not Applicable | Enterprise Reporter does not support video. |

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Clause [10: Non-Web Documents](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|--------------------------------------|-------------------------------------|
| 10.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable | |
| 10.6 Audio description timing | Not Applicable | |

Clause [11: Software](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|-------------------------------------|-------------------------------------|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|--|
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Partially Supports | Enterprise Reporter exposes some but not all interactive elements, states, roles, and values through platform accessibility APIs. Some content is detectable and operable by assistive technologies such as screen readers, screen magnifiers, speech recognition software, and alternative input devices. |
| 11.5.2.5 Object information | Partially Supports | Some user interface components provide programmatic object information including role, name, state, and value through accessibility APIs so assistive technologies can accurately identify and announce each control. |
| 11.5.2.6 Row, column, and headers | Supports | For all tabular data, row and column relationships and header associations are programmatically defined and exposed to assistive technologies, enabling users of screen readers to understand data structure and context. |
| 11.5.2.7 Values | Supports | All user-modifiable controls expose their current values, ranges, and states |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| | | programmatically to assistive technologies and update dynamically as values change. |
| 11.5.2.8 Label relationships | Partially Supports | Some form fields, buttons, and controls have programmatically associated labels or accessible names that are exposed through accessibility APIs. There are many cases where the form labels are not read by screen readers. |
| 11.5.2.9 Parent-child relationships | Partially Supports | The hierarchical relationships between user interface elements (such as groups, lists, trees, and nested controls) are programmatically defined and exposed to assistive technologies. There are many examples of group labels that are not programmatically associated. |
| 11.5.2.10 Text | Supports | All text content is exposed to assistive technologies in a programmatic, readable form. |
| 11.5.2.11 List of available actions | Partially Supports | Not all interactive control exposes its available actions (such as activate, expand, collapse, select, edit, or delete) through accessibility APIs. |
| 11.5.2.12 Execution of available actions | Partially Supports | Not all actions exposed to assistive technologies can be executed through the accessibility interface using keyboard, assistive technology commands, or alternative input methods. |
| 11.5.2.13 Tracking of focus and selection attributes | Partially Supports | The application programmatically tracks and exposes focus, selection, and active |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| | | states to assistive technologies in real time. Except in the tree view. |
| 11.5.2.14 Modification of focus and selection attributes | Partially Supports | Assistive technologies can move focus, change selection, and activate controls using standard platform accessibility mechanisms. Except in the tree view. |
| 11.5.2.15 Change notification | Partially Supports | Dynamic changes to content, state, value, or focus are programmatically communicated to assistive technologies using accessibility event notifications. Except where noted above in WCAG section. |
| 11.5.2.16 Modifications of states and properties | Partially Supports | All changes to control states (e.g., expanded, checked, disabled, selected) and properties are exposed to assistive technologies as they occur. Except where noted above in WCAG section. |
| 11.5.2.17 Modifications of values and text | Partially Supports | All updates to values and text content are programmatically exposed to assistive technologies so users receive timely and accurate feedback. Except where noted above in WCAG section. |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Supports | Users can enable and adjust accessibility features such as screen reader support, keyboard navigation, zoom, and system accessibility settings without interference from the application. |
| 11.6.2 No disruption of accessibility features | Supports | The application does not disable, override, or interfere with platform or assistive technology accessibility features. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|--|
| 11.7 User preferences | Supports | The application respects and supports user-defined accessibility preferences including text size, contrast, input methods, color schemes, and assistive technology settings. |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section (If not authoring tool, enter “Not Applicable”) | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | Supports | When content is imported, exported, or transformed, existing accessibility information such as labels, structure, and alternative text is preserved where supported by the format. |
| 11.8.4 Repair assistance | Supports | Where applicable, the application provides guidance or validation to help users identify and correct accessibility issues in supported content. |
| 11.8.5 Templates | Supports | Where templates are provided, they are designed to support accessible structure, proper labeling, and compatibility with assistive technologies. |

Clause [12: Documentation and Support Services](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-----------------------------------|-------------------------------------|-------------------------------------|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------------------------|--|
| 12.1.1 Accessibility and compatibility features | Does Not Support | Documentation does not document any accessibility or compatibility features. |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not Applicable | Partners provide support services. |
| 12.2.3 Effective communication | Not Applicable | Partners provide support services. |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 13.1 Relay services requirements | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |
| 13.1.3 Sign relay services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |
| 13.1.4 Lip-reading relay services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |
| 13.1.5 Captioned telephony services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |
| 13.1.6 Speech to speech relay services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |
| 13.2 Access to relay services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |
| 13.3 Access to emergency services | Not Applicable | Enterprise Reporter tools does not provide emergency service access. |

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