



Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5 Rev)

Name of Product/Version: Change Auditor 7.6.1

Report Date: February 2026

Evaluation Methods Used: Accessibility Insights, NVDA, and Microsoft Narrator

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.2	Level A (Yes / No) Level AA (Yes / No) Level AAA (Yes / No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality has at least one method that meets the criterion without known defects or is equivalent.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.x Report

Tables 1 and 2 below also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Color only is used to show the schedule for protection templates in the Windows client. The settings menu items for search Timelines, and the general settings and product information info icons in the web client have no associated text.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not contain audio or video.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not contain audio or video.
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not contain audio or video.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) 	Partially Supports	Change Auditor uses some custom controls that are not read by Narrator, and some buttons are read simply as “button” with no indicator of the button’s functionality. Some labels

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.3.1.1 (Open Functionality Software) ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		cannot be read by screen readers. Not all elements with an ARIA role that require parent roles are contained by them. Not all lists are structured correctly.
<p>1.3.2 Meaningful Sequence (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Tab ordering is not correct in some dialogs such as specifying domain credentials in the Windows client. Some labels and elements cannot be read by assistive technologies.
<p>1.3.3 Sensory Characteristics (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Partially Supports	Color only is used to show the schedule for protection templates in the Windows client. The settings menu items for search Timelines, and the general settings and product information info icons in the web client have no associated text.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<u>1.4.1 Use of Color</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Color only is used to show the schedule for protection templates in the Windows client.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not contain audio or video.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Change Auditor does not support all standard keyboard functions in all product areas. Some areas require the use of a pointing device.
<p><u>2.1.2 No Keyboard Trap</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Change Auditor does support focus with some exceptions where a standard exit method cannot be used to change focus, and a pointing device is required.
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) 	Partially Supports	There are some single key shortcuts such as delete operation that can't be disabled.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not use timed responses in any functionality.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) 	Partially Supports	Change Auditor does use blinking icons that cannot be disabled in some cases.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	The tab order on some dialogs is not sequential.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) 	Partially Supports	Not all elements have discernable text.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.5.1 Pointer Gestures (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	Change Auditor does not have multipoint or path-based gestures for operation.
<p>2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Pointer cancellation is supported except for some navigational menu items and content selection tabs in the Windows client.
<p>2.5.3 Label in Name (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not include any functionality that requires device or user motion.
<p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Not all elements in web client have a lang attribute defined.
<p>3.2.1 On Focus (Level A)</p> Also applies to:	Supports	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.1 (Web) ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.3.1 (Web) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p><u>3.3.7 Redundant Entry</u> (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Partially Supports	There are a few areas in the product where previously entered information is not retained in the same session.
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’</p> <p>WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Not all links, buttons, or tooltips have discernable text.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not contain audio or video.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not contain audio or video.
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Not all labels and controls can be read with screen readers.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Partially Supports	Some elements do not comply with the contrast ratio criterion.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Does Not Support	Changing text size within OS to larger sizes does change the size of some items in CA. However, all data, searches, and reports remain the same size.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	There are a few images of text for the agent status overview in the Windows client and the Quest logo in information page that has no alternate text
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially Supports	Some dialogs do require scrolling vertically or horizontally. Change Auditor uses tooltips to show

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		complete content when it is too long to show in the grid table.
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Contrast between foreground and background colors does not meet minimum contrast ratio thresholds in some cases.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Change auditor does not support setting all these style properties in all product areas, with no loss of content. For example, the web client, the Start page supports it well, but not the Overview page. Content of the widgets on Overview show incompletely after setting the letter/word spacing to several times.
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p>	Partially Supports	Change auditor needs to dismiss the tooltips by moving pointer hover or keyboard focus away.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Supports	The web client Start page, Product Resources, and Contacts tabs contain links to other web pages such as product links, contact information, and forum.
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
<p>2.5.7 Dragging Movements (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
<p>2.5.8 Target Size (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
<p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply 	Does Not Support	Change Auditor is only available in English.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Change Auditor does not collect legal or financial data.
<p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p>	Not Applicable	Change Auditor does not have any cognitive function test.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some status messages require focus to be read by assistive technology like screen readers.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not contain audio or video content.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not contain audio or video content.
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not contain audio or video content.
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not contain audio or video content.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Not all UI elements programmatically declare their purpose.
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Contrast between foreground and background colors does not meet minimum contrast ratio thresholds in some cases.
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not contain audio or video content.
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Change Auditor does not provide visual customization settings in most cases.
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	There are a few images of text for the agent status overview in the Windows client and the Quest logo in information page that has no alternate text.

Criteria	Conformance Level	Remarks and Explanations
<u>2.1.3 Keyboard (No Exception)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Change Auditor does not support all standard keyboard functions in all product areas. Some areas require the use of a pointing device.
<u>2.2.3 No Timing</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
<u>2.2.4 Interruptions</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not use interruptions.
<u>2.2.5 Re-authenticating</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
<u>2.2.6 Timeouts</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	When the client's option to automatically log off after 30 minutes of inactivity is enabled, any unsaved data may be lost without warning when the user is logged off automatically.
<u>2.3.2 Three Flashes</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
<u>2.3.3 Animation from Interactions</u> (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Loading GIFs triggered by user interaction cannot be disabled.
<u>2.4.8 Location</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
<u>2.4.9 Link Purpose (Link Only)</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Not all link elements have discernable text.
<u>2.4.10 Section Headings</u> (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
<u>2.4.12 Focus Not Obscured (Enhanced)</u> (Level AAA 2.2 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	The element in focus in the web client timelines is not visible.
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Not all targets for pointer inputs is at least 44 by 44 CSS pixels.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Change Auditor does not provide any mechanism for identifying specific definitions of words or phrases used in an unusual or restrictive way.
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Change Auditor does not provide any mechanism for identifying the expanded form or meaning of abbreviations in all cases.
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Multiple samples from product text and documentation consistently tested above an eighth-grade level, per both the Fry Readability Grade Level and the Flesch-Kinkaid Grade level assessments.
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Change Auditor does not provide any pronunciation guidance.
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supported	
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	The web client does not have contextual help available. There are links to external documentation available in search results for selected events.
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply	Supported	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<u>3.3.9 Accessible Authentication (Enhanced)</u> (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Change Auditor does not have any cognitive function test.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Not all buttons, labels, and information can be read with a screen reader.
302.2 With Limited Vision	Partially Supports	Not all buttons, labels, and information can be read with a screen reader.
302.3 Without Perception of Color	Partially Supports	Schedule for protection templates in Windows client is only conveyed by color.
302.4 Without Hearing	Not Applicable	Change Auditor does not contain audio.
302.5 With Limited Hearing	Not Applicable	Change Auditor does not contain audio.
302.6 Without Speech	Not Applicable	Change Auditor does not have speech input.
302.7 With Limited Manipulation	Partially Supports	A pointing device or touchscreen is required to access some areas of the product.
302.8 With Limited Reach and Strength	Partially Supports	A pointing device or touchscreen is required to access some areas of the product.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Simpler language, predictable design, multi-step guidance, helpful explanations, customization options, and error support that reduces cognitive load and improve comprehension is not provided in all cases.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Change Auditor is not hardware.
402.2.2 Transactional Outputs	Not Applicable	Change Auditor is not hardware.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Change Auditor is not hardware.
402.2.4 User Control	Not Applicable	Change Auditor is not hardware.
402.2.5 Braille Instructions	Not Applicable	Change Auditor is not hardware.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Change Auditor is not hardware.
402.3.2 Non-private Listening	Not Applicable	Change Auditor is not hardware.
402.4 Characters on Display Screens	Not Applicable	Change Auditor is not hardware.
402.5 Characters on Variable Message Signs	Not Applicable	Change Auditor is not hardware.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Change Auditor is not hardware.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Change Auditor is not hardware.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Change Auditor is not hardware.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Change Auditor is not hardware.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Change Auditor is not hardware.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Change Auditor is not hardware.
407.3.2 Alphabetic Keys	Not Applicable	Change Auditor is not hardware.
407.3.3 Numeric Keys	Not Applicable	Change Auditor is not hardware.

Criteria	Conformance Level	Remarks and Explanations
407.4 Key Repeat	Not Applicable	Change Auditor is not hardware.
407.5 Timed Response	Not Applicable	Change Auditor is not hardware.
407.6 Operation	Not Applicable	Change Auditor is not hardware.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Change Auditor is not hardware.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Change Auditor is not hardware.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Change Auditor is not hardware.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Change Auditor is not hardware.
407.8.2 Side Reach	Not Applicable	Change Auditor is not hardware.
407.8.2.1 Unobstructed Side Reach	Not Applicable	Change Auditor is not hardware.
407.8.2.2 Obstructed Side Reach	Not Applicable	Change Auditor is not hardware.
407.8.3 Forward Reach	Not Applicable	Change Auditor is not hardware.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Change Auditor is not hardware.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Change Auditor is not hardware.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Change Auditor is not hardware.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Change Auditor is not hardware.
408.3 Flashing	Not Applicable	Change Auditor is not hardware.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Change Auditor is not hardware.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Change Auditor is not hardware.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Change Auditor is not hardware.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Change Auditor is not hardware.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Change Auditor is not hardware.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.3.1 Wireless Handsets	Not Applicable	Change Auditor is not hardware.
412.3.2 Wireline Handsets	Not Applicable	Change Auditor is not hardware.
412.4 Digital Encoding of Speech	Not Applicable	Change Auditor is not hardware.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Change Auditor is not hardware.
412.7 Video Communication	Not Applicable	Change Auditor is not hardware.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Change Auditor is not hardware.
412.8.2 Voice and Hearing Carry Over	Not Applicable	Change Auditor is not hardware.
412.8.3 Signal Compatibility	Not Applicable	Change Auditor is not hardware.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Change Auditor is not hardware.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Change Auditor is not hardware.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Change Auditor is not hardware.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Change Auditor is not hardware.
414.1.2 Other ICT	Not Applicable	Change Auditor is not hardware.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Change Auditor is not hardware.
415.1.2 Audio Description Controls	Not Applicable	Change Auditor is not hardware.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	Not all elements, buttons, or labels can be read with a screen reader.
502.2.2 No Disruption of Accessibility Features	Not Applicable	Not all elements, buttons, or labels can be read with a screen reader.

Criteria	Conformance Level	Remarks and Explanations
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Does Not Support	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.2 Modification of Object Information	Partially Supports	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.3 Row, Column, and Headers	Partially Supports	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.4 Values	Partially Supports	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.5 Modification of Values	Partially Supports	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.6 Label Relationships	Does Not Support	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.7 Hierarchical Relationships	Partially Supports	Not all controls, elements, object’s properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.8 Text	Partially Supports	Not all controls, elements, object’s properties, states, values, and labels can

Criteria	Conformance Level	Remarks and Explanations
		be programmatically determined by assistive technology.
502.3.9 Modification of Text	Partially Supports	Not all controls, elements, object's properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.10 List of Actions	Does Not Support	Not all controls, elements, object's properties, states, values, and labels can be programmatically determined by assistive technology.
502.3.11 Actions on Objects	Partially Supports	Some actions require a pointing device or touchscreen.
502.3.12 Focus Cursor	Partially Supports	Not all elements of the application expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	Does Not Support	Focus, text insertion point, and selection attributes that can be set by the user cannot be set programmatically, including using assistive technology for all controls, objects and elements.
502.3.14 Event Notification	Partially Supports	Not all interface components can be read by screen readers.
502.4 Platform Accessibility Features	Partially Supports	Not all buttons, labels, and information can be read with a screen reader.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	Many elements of the application do not adhere to user preferences from platform settings for color, contrast, font type, font size, and focus cursor.

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Not Applicable	Change Auditor does not have an alternative user interface.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Change Auditor does not contain audio or video.
503.4.2 Audio Description Controls	Not Applicable	Change Auditor does not contain audio or video.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Change Auditor does not support file conversion.
504.2.2 PDF Export	Does Not Support	Change Auditor does not export PDFs in PDF/UA-1 format.
504.3 Prompts	Not Applicable	Change Auditor does not support prompts.
504.4 Templates	Not Applicable	Change Auditor does not support templates.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Change Auditor does not include any documented accessibility features.
602.3 Electronic Support Documentation	Does Not Support	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	Change Auditor does not provide non-electronic documentation that is an accessible format.

Criteria	Conformance Level	Remarks and Explanations
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Change Auditor does not include any documented accessibility features.
603.3 Accommodation of Communication Needs	Does Not Support	Accommodation of communication needs is not provided for all support channels for Change Auditor.

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Notes:

Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Not all elements, controls, buttons, or labels can be read with a screen reader.
4.2.2 Usage with limited vision	Partially Supports	Not all elements, controls, buttons, or labels can be read with a screen reader.
4.2.3 Usage without perception of colour	Partially Supports	Color only is used to show the schedule for protection templates in the Windows client.
4.2.4 Usage without hearing	Not Applicable	Change Auditor does not contain audio or video.
4.2.5 Usage with limited hearing	Not Applicable	Change Auditor does not contain audio or video.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Change Auditor does not have audio input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	A pointing device or touchscreen is required to access some areas of the product.
4.2.8 Usage with limited reach	Partially Supports	A pointing device or touchscreen is required to access some areas of the product.
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Simpler language, predictable design, multi-step guidance, helpful explanations, customization options, and error support

		that reduces cognitive load and improve comprehension is not provided in all cases. Not all areas of the product are exposed to assistive technologies such as screen readers.
4.2.11 Privacy	Partially Supports	Not all sensitive information is masked during input such as the key for Microsoft Sentinel event subscription and token for Splunk event subscription. Web client option to unmask or mask login password cannot be accessed via the keyboard or state read by screen readers.

Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.3 Auditory output correlation	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.4 Speech output user control	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.5 Speech output automatic interruption	Not Applicable	Change Auditor is not a closed functionality system.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.6 Speech output for non-text content	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.7 Speech output for video information	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.8 Masked entry	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.9 Private access to personal data	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.10 Non-interfering audio output	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.11 Private listening volume	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.12 Speaker volume	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.13 Volume reset	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.14 Spoken languages	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.15 Non-visual error identification	Not Applicable	Change Auditor is not a closed functionality system.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Change Auditor is not a closed functionality system.
5.1.4 Functionality closed to text enlargement	Not Applicable	Change Auditor is not a closed functionality system.
5.1.5 Visual output for auditory information	Not Applicable	Change Auditor is not a closed functionality system.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Change Auditor is not a closed functionality system.

Criteria	Conformance Level	Remarks and Explanations
5.1.7 Access without speech	Not Applicable	Change Auditor is not a closed functionality system.
5.2 Activation of accessibility features	Does Not Support	Change Auditor does not have documented accessibility features.
5.3 Biometrics	Does Not Support	Change Auditor does not use biometrics.
5.4 Preservation of accessibility information during conversion	Does Not support	Change Auditor does not export accessibility information such as when exporting information to PDF format.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Partially Supports	Not all controls, elements, object's properties, states, values, and labels can be programmatically determined by assistive technology.
5.5.2 Operable parts discernibility	Partially Supports	Not all controls and icons are labelled.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Change Auditor is not hardware.
5.6.2 Visual status	Not Applicable	Change Auditor is not hardware.
5.7 Key repeat	Not Applicable	Change Auditor is not hardware.
5.8 Double-strike key acceptance	Not Applicable	Change Auditor is not hardware.
5.9 Simultaneous user actions	Not Applicable	Change Auditor does not have any documented functionality that requires simultaneous user actions.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Not Applicable	Change Auditor does not have two-way audio communication.
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required

6.2.1.1 RTT communication	Not Applicable	Change Auditor does not have two-way text communication.
6.2.1.2 Concurrent voice and text	Not Applicable	Change Auditor does not have two-way voice or text communication.
6.2.2.1 Visually distinguishable display	Not Applicable	Change Auditor does not have RTT send and receive capabilities.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Change Auditor does not have RTT send and receive capabilities.
6.2.2.3 Speaker identification	Not Applicable	Change Auditor does not have RTT send and receive capabilities.
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	Change Auditor does not have RTT send and receive capabilities.
6.2.3 Interoperability	Not Applicable	Change Auditor does not have RTT send and receive capabilities.
6.2.4 RTT responsiveness	Not Applicable	Change Auditor does not have RTT send and receive capabilities.
6.3 Caller ID	Not Applicable	Change Auditor does not have Caller ID.
6.4 Alternatives to voice-based services	Not Applicable	Change Auditor does not have voice-based communications or services.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	Change Auditor does not have two-way video communication.
6.5.3 Frame rate	Not Applicable	Change Auditor does not have two-way video communication.
6.5.4 Synchronization between audio and video	Not Applicable	Change Auditor does not have two-way video communication.

6.5.5 Visual indicator of audio with video	Not Applicable	Change Auditor does not have two-way video communication.
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	Change Auditor does not have two-way video communication.
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Clause [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	Change Auditor does not contain video.
7.1.2 Captioning synchronization	Not Applicable	Change Auditor does not contain video.
7.1.3 Preservation of captioning	Not Applicable	Change Auditor does not contain video.
7.1.4 Captions characteristics	Not Applicable	Change Auditor does not contain video.
7.1.5 Spoken subtitles	Not Applicable	Change Auditor does not contain video.
7.2.1 Audio description playback	Not Applicable	Change Auditor does not contain video.
7.2.2 Audio description synchronization	Not Applicable	Change Auditor does not contain video.
7.2.3 Preservation of audio description	Not Applicable	Change Auditor does not contain video.
7.3 User controls for captions and audio description	Not Applicable	Change Auditor does not contain video.

Clause [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	Change Auditor is not hardware.
8.1.3 Colour	Not Applicable	Change Auditor is not hardware.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
8.2.1.1 Speech volume range	Not Applicable	Change Auditor is not hardware.
8.2.1.2 Incremental volume control	Not Applicable	Change Auditor is not hardware.
8.2.2.1 Fixed-line devices	Not Applicable	Change Auditor is not hardware.
8.2.2.2 Wireless communication devices	Not Applicable	Change Auditor is not hardware.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	Change Auditor is not hardware.
8.3.2.2 Unobstructed low forward reach	Not Applicable	Change Auditor is not hardware.
8.3.2.3.1 Clear space	Not Applicable	Change Auditor is not hardware.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Change Auditor is not hardware.
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Change Auditor is not hardware.
8.3.2.4 Knee and toe clearance width	Not Applicable	Change Auditor is not hardware.
8.3.2.5 Toe clearance	Not Applicable	Change Auditor is not hardware.
8.3.2.6 Knee clearance	Not Applicable	Change Auditor is not hardware.
8.3.3.1 Unobstructed high side reach	Not Applicable	Change Auditor is not hardware.
8.3.3.2 Unobstructed low side reach	Not Applicable	Change Auditor is not hardware.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	Change Auditor is not hardware.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	Change Auditor is not hardware.
8.3.4.1 Change in level	Not Applicable	Change Auditor is not hardware.
8.3.4.2 Clear floor or ground space	Not Applicable	Change Auditor is not hardware.
8.3.4.3.2 Forward approach	Not Applicable	Change Auditor is not hardware.
8.3.4.3.3 Parallel approach	Not Applicable	Change Auditor is not hardware.
8.3.5 Visibility	Not Applicable	Change Auditor is not hardware.
8.3.6 Installation instructions	Not Applicable	Change Auditor is not hardware.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Change Auditor is not hardware.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	Change Auditor is not hardware.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Change Auditor is not hardware.
8.4.3 Keys, tickets and fare cards	Not Applicable	Change Auditor is not hardware.

Criteria	Conformance Level	Remarks and Explanations
8.5 Tactile indication of speech mode	Not Applicable	Change Auditor is not hardware.

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Clause [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	Change Auditor does not contain video.
10.6 Audio description timing	Not Applicable	Change Auditor does not contain video.

Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17

Criteria	Conformance Level	Remarks and Explanations
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.5 Object information	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.6 Row, column, and headers	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.7 Values	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.8 Label relationships	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.9 Parent-child relationships	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.10 Text	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.11 List of available actions	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.12 Execution of available actions	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.14 Modification of focus and selection attributes	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.15 Change notification	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.16 Modifications of states and properties	Not Applicable	Change Auditor is not closed functionality software.
11.5.2.17 Modifications of values and text	Not Applicable	Change Auditor is not closed functionality software.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
11.6.1 User control of accessibility features	Partially Supports	Some platform accessibility features are not applied in Change Auditor.
11.6.2 No disruption of accessibility features	Partially Supports	Some platform accessibility features are not applied in Change Auditor.
11.7 User preferences	Partially Supports	Some platform accessibility features are not applied in Change Auditor.
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Does Not Support	Change auditor does not export transformed accessibility information.
11.8.4 Repair assistance	Does Not Support	Change Auditor does not detect or repair accessibility issues.
11.8.5 Templates	Does Not Support	Change Auditor does not create templates that support or contain accessibility content.

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	Change Auditor does not contain built-in accessibility features.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	Change Auditor does not contain built-in accessibility features.
12.2.3 Effective communication	Does Not Support	Quest Software Change Auditor support services do not accommodate communication needs of all individuals with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	Change Auditor is not a communication platform.
13.1.3 Sign relay services	Not Applicable	Change Auditor is not a communication platform.

Criteria	Conformance Level	Remarks and Explanations
13.1.4 Lip-reading relay services	Not Applicable	Change Auditor is not a communication platform.
13.1.5 Captioned telephony services	Not Applicable	Change Auditor is not a communication platform.
13.1.6 Speech to speech relay services	Not Applicable	Change Auditor is not a communication platform.
13.2 Access to relay services	Not Applicable	Change Auditor is not a communication platform.
13.3 Access to emergency services	Not Applicable	Change Auditor is not a communication platform.

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