



Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5 Rev)

Name of Product/Version: Active Administrator 8.9

Report Date: February 2026

Evaluation Methods Used: Accessibility Insights and Microsoft Narrator

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality has at least one method that meets the criterion without known defects or is equivalent.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.

WCAG 2.x Report

Tables 1 and 2 below also document conformance with:

- EN 301 549:
 - Clause 9 - Web
 - Clauses 10.1-10.4 of Clause 10 - Non-Web documents
 - Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
 - Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services

- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.1.1 (Web) ● 10.1.1.1 (Non-web document) ● 11.1.1.1.1 (Open Functionality Software) ● 11.1.1.1.2 (Closed Functionality Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Active Administrator uses some non-standard controls which may not support programmatic control.
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.1 (Web) ● 10.1.2.1 (Non-web document) ● 11.1.2.1.1 (Open Functionality Software) ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not contain audio or video.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p>	Not Applicable	Active Administrator does not contain audio or video.

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.2 (Web) ● 10.1.2.2 (Non-web document) ● 11.1.2.2 (Open Functionality Software) ● 11.1.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.3 (Web) ● 10.1.2.3 (Non-web document) ● 11.1.2.3.1 (Open Functionality Software) ● 11.1.2.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not contain audio or video.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.1 (Web) ● 10.1.3.1 (Non-web document) ● 11.1.3.1.1 (Open Functionality Software) 	Partially Supports	Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the button’s functionality as well as many input text fields are read simply as “editing”.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.1.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.2 (Web) ● 10.1.3.2 (Non-web document) ● 11.1.3.2.1 (Open Functionality Software) ● 11.1.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.1.3.3 (Web) ● 10.1.3.3 (Non-web document) ● 11.1.3.3 (Open Functionality Software) ● 11.1.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.1 (Web) ● 10.1.4.1 (Non-web document) ● 11.1.4.1 (Open Functionality Software) ● 11.1.4.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Active Administrators has legacy areas of the product where color is used to indicate change, such as some GPO comparison reports.
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.2 (Web) ● 10.1.4.2 (Non-web document) ● 11.1.4.2 (Open Functionality Software) ● 11.1.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not contain audio or video.
<p><u>2.1.1 Keyboard</u> (Level A)</p> <p>Also applies to:</p>	Partially Supports	Some product areas require the use of a pointing device. One example is the Settings pulldown menu

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.1 (Web) ● 10.2.1.1 (Non-web document) ● 11.2.1.1.1 (Open Functionality Software) ● 11.2.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		from the main AA console which can not be navigated with keyboard alone.
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.2 (Web) ● 10.2.1.2 (Non-web document) ● 11.2.1.2 (Open Functionality Software) ● 11.2.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Some product areas require the use of a pointing device. One example is the Settings pulldown menu from the main AA console which cannot be navigated with keyboard alone.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.1.4 (Web) ● 10.2.1.4 (Non-web document) ● 11.2.1.4.1 (Open Functionality Software) ● 11.2.1.4.2 (Closed Software) 	Partially Supports	Most Active Administrator dialogs are tab control compatible, but not every command on every dialog has a keyboard shortcut.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.1 (Web) ● 10.2.2.1 (Non-web document) ● 11.2.2.1 (Open Functionality Software) ● 11.2.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not set time limits by content.
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.2.2 (Web) ● 10.2.2.2 (Non-web document) ● 11.2.2.2 (Open Functionality Software) ● 11.2.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not automatically move content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.3.1 (Web) ● 10.2.3.1 (Non-web document) ● 11.2.3.1 (Open Functionality Software) ● 11.2.3.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.1 (Web) ● 10.2.4.1 (Non-web document) – Does not apply ● 11.2.4.1 (Open Functionality Software) – Does not apply ● 11.2.4.1 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.2 (Web) ● 10.2.4.2 (Non-web document) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.2.4.2 (Open Functionality Software) - Does not apply ● 11.2.4.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.3 (Web) ● 10.2.4.3 (Non-web document) ● 11.2.4.3 (Open Functionality Software) ● 11.2.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Most dialogs and pages support tab ordering but not all content is available with keyboard only controls.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.4 (Web) ● 10.2.4.4 (Non-web document) ● 11.2.4.4 (Open Functionality Software) ● 11.2.4.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.1 (Web) ● 10.2.5.1 (Non-web document) ● 11.2.5.1 (Open Functionality Software) ● 11.2.5.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not Applicable	Active Administrator only uses standard Windows cursors.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.2 (Web) ● 10.2.5.2 (Non-web document) ● 11.2.5.2 (Open Functionality Software) ● 11.2.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	
<u>2.5.3 Label in Name</u> (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.3 (Web) ● 10.2.5.3 (Non-web document) ● 11.2.5.3.1 (Open Functionality Software) ● 11.2.5.3.2 (Closed Software) 	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
<p>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.2.5.4 (Web) ● 10.2.5.4 (Non-web document) ● 11.2.5.4 (Open Functionality Software) ● 11.2.5.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
<p>3.1.1 Language of Page (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.1.1 (Web) ● 10.3.1.1 (Non-web document) ● 11.3.1.1.1 (Open Functionality Software) ● 11.3.1.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Does Not Support	Active Administrator web console does not have a lang attribute assigned.
<p>3.2.1 On Focus (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> ● 9.3.2.1 (Web) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 10.3.2.1 (Non-web document) ● 11.3.2.1 (Open Functionality Software) ● 11.3.2.1 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.2 (Web) ● 10.3.2.2 (Non-web document) ● 11.3.2.2 (Open Functionality Software) ● 11.3.2.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>3.2.6 Consistent Help (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Partially Supports	In some areas of the product Help options are in different locations.
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.1 (Web) ● 10.3.3.1 (Non-web document) ● 11.3.3.1.1 (Open Functionality Software) 	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.3.3.1.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.2 (Web) ● 10.3.3.2 (Non-web document) ● 11.3.3.2 (Open Functionality Software) ● 11.3.3.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>3.3.7 Redundant Entry (Level A 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some controls support previously provided text but not all, such as previously provided credentials in agent configuration wizards.
<p>4.1.1 Parsing (Level A)</p> <p>Applies to:</p> <p>WCAG 2.0 and 2.1 – Always answer ‘Supports’</p> <p>WCAG 2.2 (obsolete and removed) - Does not apply</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.1 (Web) ● 10.4.1.1 (Non-web document) ● 11.4.1.1.1 (Open Functionality Software) 	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.4.1.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.2 (Web) ● 10.4.1.2 (Non-web document) ● 11.4.1.2.1 (Open Functionality Software) ● 11.4.1.2.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.4 (Web) ● 10.1.2.4 (Non-web document) ● 11.1.2.4 (Open Functionality Software) ● 11.1.2.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not contain audio or video.
<p>1.2.5 Audio Description (Prerecorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.2.5 (Web) ● 10.1.2.5 (Non-web document) ● 11.1.2.5 (Open Functionality Software) ● 11.1.2.5 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator does not contain audio or video.
<p>1.3.4 Orientation (Level AA 2.1 and 2.2)</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.4 (Web) ● 10.1.3.4 (Non-web document) ● 11.1.3.4 (Open Functionality Software) ● 11.1.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.3.5 (Web) ● 10.1.3.5 (Non-web document) ● 11.1.3.5.1 (Open Functionality Software) ● 11.1.3.5.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some controls purposes are not read by Narrator. Some previously provided text is not auto filled.
<p>1.4.3 Contrast (Minimum) (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.3 (Web) ● 10.1.4.3 (Non-web document) ● 11.1.4.3 (Open Functionality Software) ● 11.1.4.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) 	Partially Supports	Some elements in the web console violate the contrast ratio criterion, however most are compliant. Tested with Accessibility Cloud Lite.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.4 (Web) ● 10.1.4.4 (Non-web document) ● 11.1.4.4.1 (Open Functionality Software) ● 11.1.4.4.2 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Partially Supports	Most dialog text adjusts based on Windows text size adjustments. Increasing the text size to maximum however causes some text and buttons to be partially cut off visually.
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.5 (Web) ● 10.1.4.5 (Non-web document) ● 11.1.4.5.1 (Open Functionality Software) ● 11.1.4.5.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>1.4.10 Reflow (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	Partially Supports	Some dialogs do require scrolling vertically or horizontally depending on information returned.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some elements in main console and some in the web console do not meet the contrast criterion. Most do. Tested with Accessibility Cloud Lite.
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.1.4.12 (Web) ● 10.1.4.12 (Non-web document) ● 11.1.4.12 (Open Functionality Software) ● 11.1.4.12 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some web reports and dialogs in web console suffer from layout issues when adjusting text spacing. Text is available but requires scrolling.
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p>	Partially Supports	Not every UI or web page location has hover support.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 9.1.4.13 (Web) ● 10.1.4.13 (Non-web document) ● 11.1.4.13 (Open Functionality Software) ● 11.1.4.13 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.5 (Web) ● 10.2.4.5 (Non-web document) – Does not apply ● 11.2.4.5 (Open Functionality Software) – Does not apply ● 11.2.4.5 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.6 (Web) ● 10.2.4.6 (Non-web document) ● 11.2.4.6 (Open Functionality Software) ● 11.2.4.6 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.2.4.7 (Web) ● 10.2.4.7 (Non-web document) ● 11.2.4.7 (Open Functionality Software) ● 11.2.4.7 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p><u>2.4.11 Focus Not Obscured (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><u>2.5.7 Dragging Movements</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><u>2.5.8 Target Size (Minimum)</u> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Supports	
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply 	Does Not Support	Active Administrator is only available in English, however the web console is missing a lang attribute.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 		
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.3 (Web) ● 10.3.2.3 (Non-web document) – Does not apply ● 11.3.2.3 (Open Functionality Software) – Does not apply ● 11.3.2.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.2.4 (Web) ● 10.3.2.4 (Non-web document) – Does not apply ● 11.3.2.4 (Open Functionality Software) – Does not apply ● 11.3.2.4 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p>	Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> ● 501 (Web)(Software) – Does not apply to non-web software ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) – Does not apply to non-web docs 		
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.3 (Web) ● 10.3.3.3 (Non-web document) ● 11.3.3.3 (Open Functionality Software) ● 11.3.3.3 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Supports	
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.3.3.4 (Web) ● 10.3.3.4 (Non-web document) ● 11.3.3.4 (Open Functionality Software) ● 11.3.3.4 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs) 	Not Applicable	Active Administrator is not designed for this type of data.
<p>3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p>	Not Applicable	Application uses windows authentication and does not use cognitive function tests.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
<p>4.1.3 Status Messages (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> ● 9.4.1.3 (Web) ● 10.4.1.3 (Non-web document) ● 11.4.1.3 (Open Functionality Software) ● 11.4.1.3 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	Some status messages such as the soap popup messages when configuring an AD health check in the web console will not be read by Narrator without receiving focus.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not contain audio or video.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not contain audio or video.
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not contain audio or video.
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not contain audio or video.
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not contain audio or video.
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most but not all UI elements programmatically declare their purpose with Narrator.
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not contain audio or video.
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most text in the product can be re-sized using windows scaling.
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Most dialogs and web pages support keyboard controls, but some do not. This rule is for no exceptions.
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	The soap popups in the web console for AD health checks are the only example of interruptions provided by Active Administrator but they cannot be configured or postponed.
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.2.6 Timeouts (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not control for user inactivity.
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.4.8 Location (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Supports	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
2.4.13 Focus Appearance (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator uses standard windows pointers universally.
2.5.5 Target Size (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Active Administrator uses standard windows pointers universally.
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Some user controls can only have their values set by a mouse click.
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	No specific definitions exist for idioms or jargon.
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	In many cases throughout documentation the initial use of an abbreviated word is fully spelled out, but acronyms are followed, such as Group Policy Objects / GPOs. There are exceptions to this in some of the more technical areas.
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	Multiple samplings from product text and documentation tested consistently above 8th grade per both the Fry Readability grade Level and the Flesch-Kinkaid Grade level assessments.
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does Not Support	There are no pronunciation suggestions anywhere in the product.
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Some areas of the web console have screens which scroll through displaying different data sets, the scrolling frequency is configurable.
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Some text input fields do not have tooltips or explanations.

Criteria	Conformance Level	Remarks and Explanations
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Most user configurable data can be reversed, confirmed, or verified except for the Encryption Passphrase in the Server Configuration wizard which once set can not be viewed.
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	Active Administrator does not use cognitive function tests.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as "button" with no indicator on the button's functionality as well as many input text fields are read simply as "editing". Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
302.2 With Limited Vision	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as "button" with no indicator on the button's functionality as well as many input text fields are read simply as "editing".

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Partially Supports	There are areas in the product where color is used as an additional signifier of status, however in most cases explanatory text supplements the use of color. Examples are Alerts, GPO comparison reports, and web console graph content.
302.4 Without Hearing	Not Applicable	Active Administrator does not contain audio.
302.5 With Limited Hearing	Not Applicable	Active Administrator does not contain audio.
302.6 Without Speech	Not Applicable	Active Administrator does not record audio.
302.7 With Limited Manipulation	Partially Supports	Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
302.8 With Limited Reach and Strength	Partially Supports	Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
302.9 With Limited Language, Cognitive, and Learning Abilities	Not Applicable	Active Administrator does not contain cognitive function tests.

Chapter 4: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	Active Administrator is not hardware.

Criteria	Conformance Level	Remarks and Explanations
402.2.2 Transactional Outputs	Not Applicable	Active Administrator is not hardware.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	Active Administrator is not hardware.
402.2.4 User Control	Not Applicable	Active Administrator is not hardware.
402.2.5 Braille Instructions	Not Applicable	Active Administrator is not hardware.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	Active Administrator is not hardware.
402.3.2 Non-private Listening	Not Applicable	Active Administrator is not hardware.
402.4 Characters on Display Screens	Not Applicable	Active Administrator is not hardware.
402.5 Characters on Variable Message Signs	Not Applicable	Active Administrator is not hardware.
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Active Administrator is not hardware.
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	Active Administrator is not hardware.
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	Active Administrator is not hardware.
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	Active Administrator is not hardware.
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	Active Administrator is not hardware.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	Active Administrator is not hardware.
407.3.2 Alphabetic Keys	Not Applicable	Active Administrator is not hardware.
407.3.3 Numeric Keys	Not Applicable	Active Administrator is not hardware.
407.4 Key Repeat	Not Applicable	Active Administrator is not hardware.
407.5 Timed Response	Not Applicable	Active Administrator is not hardware.
407.6 Operation	Not Applicable	Active Administrator is not hardware.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	Active Administrator is not hardware.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	Active Administrator is not hardware.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	Active Administrator is not hardware.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	Active Administrator is not hardware.

Criteria	Conformance Level	Remarks and Explanations
407.8.2 Side Reach	Not Applicable	Active Administrator is not hardware.
407.8.2.1 Unobstructed Side Reach	Not Applicable	Active Administrator is not hardware.
407.8.2.2 Obstructed Side Reach	Not Applicable	Active Administrator is not hardware.
407.8.3 Forward Reach	Not Applicable	Active Administrator is not hardware.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Active Administrator is not hardware.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Active Administrator is not hardware.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Active Administrator is not hardware.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Active Administrator is not hardware.
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	Active Administrator is not hardware.
408.3 Flashing	Not Applicable	Active Administrator is not hardware.
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	Active Administrator is not hardware.
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	Active Administrator is not hardware.
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	Active Administrator is not hardware.
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
<u>412.2 Volume Gain</u>	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	Active Administrator is not hardware.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	Active Administrator is not hardware.
<u>412.3 Interference Reduction and Magnetic Coupling</u>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	Active Administrator is not hardware.
412.3.2 Wireline Handsets	Not Applicable	Active Administrator is not hardware.
412.4 Digital Encoding of Speech	Not Applicable	Active Administrator is not hardware.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	Active Administrator is not hardware.
412.7 Video Communication	Not Applicable	Active Administrator is not hardware.
<u>412.8 Legacy TTY Support</u>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	Active Administrator is not hardware.

Criteria	Conformance Level	Remarks and Explanations
412.8.2 Voice and Hearing Carry Over	Not Applicable	Active Administrator is not hardware.
412.8.3 Signal Compatibility	Not Applicable	Active Administrator is not hardware.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	Active Administrator is not hardware.
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	Active Administrator is not hardware.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	Active Administrator is not hardware.
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	Active Administrator is not hardware.
414.1.2 Other ICT	Not Applicable	Active Administrator is not hardware.
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	Active Administrator is not hardware.
415.1.2 Audio Description Controls	Not Applicable	Active Administrator is not hardware.

Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Does Not Support	Active Administrator does not have native accessibility functionality.
502.2.2 No Disruption of Accessibility Features	Does Not Support	Active Administrator does not have native accessibility functionality.
<u>502.3 Accessibility Services</u>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the

Criteria	Conformance Level	Remarks and Explanations
		button's functionality as well as many input text fields are read simply as "editing".
502.3.2 Modification of Object Information	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as "button" with no indicator on the button's functionality as well as many input text fields are read simply as "editing".
502.3.3 Row, Column, and Headers	Partially Supports	Many input text fields are read by Narrator simply as "editing".
502.3.4 Values	Partially Supports	Many input text fields are read by Narrator simply as "editing".
502.3.5 Modification of Values	Partially Supports	Many input text fields are read by Narrator simply as "editing".
502.3.6 Label Relationships	Partially Supports	Some Labels are not read by Narrator.
502.3.7 Hierarchical Relationships	Does Not Support	Most tree view container structures do not describe their hierarchical location to Narrator.
502.3.8 Text	Partially Supports	Most GUI and web console page text is read by Narrator with some exceptions.
502.3.9 Modification of Text	Partially Supports	Many input text fields are read by Narrator simply as "editing".
502.3.10 List of Actions	Partially Supports	Most but not all actions are read by Narrator, exceptions include custom controls.
502.3.11 Actions on Objects	Partially Supports	Not all actions are able to be performed through assistive technology, such as

Criteria	Conformance Level	Remarks and Explanations
		custom controls and some operations require the use of a mouse.
502.3.12 Focus Cursor	Does Not Support	Active Administrator only uses Windows native cursors.
502.3.13 Modification of Focus Cursor	Does Not Support	Active Administrator only uses Windows native cursors.
502.3.14 Event Notification	Does Not Support	Most events are not read by Narrator.
502.4 Platform Accessibility Features	Does Not Support	Active Administrator does not have native accessibility functionality.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Partially Supports	Not all product areas scale or space text when system adjusted.
503.3 Alternative User Interfaces	Does Not Support	Active Administrator does not contain an alternative user interface that functions as assistive technology.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Active Administrator does not contain audio.
503.4.2 Audio Description Controls	Not Applicable	Active Administrator does not contain audio.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does Not Support	Active Administrator uses a third party module to generate .PDF content.
504.2.2 PDF Export	Does Not Support	Active Administrator uses a third party module to generate .PDF content.
504.3 Prompts	Does Not Support	Active Administrator does not have functionality to prompt for WCAG compliant .PDF exports.

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	Does Not Support	Active Administrator does not have functionality to use WCAG compliant templates.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Does Not Support	Active Administrator has no documented Accessibility functionality.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Does Not Support	Active Administrator does not contain non-electronic support documentation.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does Not Support	Active Administrator has no documented Accessibility functionality.
603.3 Accommodation of Communication Needs	Does Not Support	Active Administrator has no alternative accessibility support channels.

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Notes:

Clause [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the button’s functionality as well as many input text fields are read simply as “editing”. Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
4.2.2 Usage with limited vision	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the button’s functionality as well as many input text fields are read simply as “editing”. Some product areas which are only accessible via a pointing device do

		not respond to keyboard controls for selection.
4.2.3 Usage without perception of colour	Partially Supports	There are areas in the product where color is used as an additional signifier of status, however in most cases explanatory text supplements the use of color. Examples are Alerts, GPO comparison reports, and web console graph content.
4.2.4 Usage without hearing	Not Applicable	Active Administrator does not contain audio.
4.2.5 Usage with limited hearing	Not Applicable	Active Administrator does not contain audio.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Active Administrator does not record audio.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
4.2.8 Usage with limited reach	Partially Supports	Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Not Applicable	Active Administrator does not contain cognitive function tests.
4.2.11 Privacy	Not Applicable	Active Administrator does not contain audio or video. Active Administrator does not record audio.

Clause [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the button’s functionality as well as many input text fields are read simply as “editing”.
5.1.3.2 Auditory output delivery including speech	Not Applicable	Active Administrator does not contain audio.
5.1.3.3 Auditory output correlation	Not Applicable	Active Administrator does not contain audio.
5.1.3.4 Speech output user control	Not Applicable	Active Administrator does not record audio.
5.1.3.5 Speech output automatic interruption	Not Applicable	Active Administrator does not record audio.
5.1.3.6 Speech output for non-text content	Not Applicable	Active Administrator does not record audio.
5.1.3.7 Speech output for video information	Not Applicable	Active Administrator does not record audio.
5.1.3.8 Masked entry	Not Applicable	Active Administrator does not contain audio.
5.1.3.9 Private access to personal data	Not Applicable	Active Administrator does not contain audio.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.10 Non-interfering audio output	Not Applicable	Active Administrator does not contain audio.
5.1.3.11 Private listening volume	Not Applicable	Active Administrator does not contain audio.
5.1.3.12 Speaker volume	Not Applicable	Active Administrator does not contain audio.
5.1.3.13 Volume reset	Not Applicable	Active Administrator does not contain audio.
5.1.3.14 Spoken languages	Not Applicable	Active Administrator does not contain audio.
5.1.3.15 Non-visual error identification	Not Applicable	Active Administrator does not contain audio.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Active Administrator does not contain audio.
5.1.4 Functionality closed to text enlargement	Partially Supports	Most text in the product can be re-sized using windows scaling.
5.1.5 Visual output for auditory information	Not Applicable	Active Administrator does not contain audio.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Partially Supports	Some product areas which are only accessible via a pointing device do not respond to keyboard controls for selection.
5.1.7 Access without speech	Not Applicable	Active Administrator does not record audio.
5.2 Activation of accessibility features	Does Not Support	
5.3 Biometrics	Does Not Support	
5.4 Preservation of accessibility information during conversion	Does Not Support	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Not Applicable	Active Administrator is not hardware.
5.5.2 Operable parts discernibility	Not Applicable	Active Administrator is not hardware.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	Active Administrator is not hardware.
5.6.2 Visual status	Not Applicable	Active Administrator is not hardware.
5.7 Key repeat	Does Not Support	
5.8 Double-strike key acceptance	Does Not Support	
5.9 Simultaneous user actions	Not Applicable	Active Administrator is not hardware.

Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech		
6.2 Real-time text (RTT) functionality	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	Active Administrator does not record audio.
6.2.1.2 Concurrent voice and text	Not Applicable	Active Administrator does not record audio.
6.2.2.1 Visually distinguishable display	Not Applicable	Active Administrator does not record audio.
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Active Administrator does not record audio.
6.2.2.3 Speaker identification	Not Applicable	Active Administrator does not record audio.
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	Active Administrator does not record audio.
6.2.3 Interoperability	Not Applicable	Active Administrator does not record audio.

6.2.4 RTT responsiveness	Not Applicable	Active Administrator does not record audio.
6.3 Caller ID	Not Applicable	Active Administrator does not record audio.
6.4 Alternatives to voice-based services	Not Applicable	Active Administrator does not record audio.
6.5 Video communication	Heading cell – no response required	Heading cell – no response required
6.5.1 General (informative)	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	Active Administrator does not contain video.
6.5.3 Frame rate	Not Applicable	Active Administrator does not contain video.
6.5.4 Synchronization between audio and video	Not Applicable	Active Administrator does not contain video.
6.5.5 Visual indicator of audio with video	Not Applicable	Active Administrator does not contain video.
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	Active Administrator does not contain video.
6.6 Alternatives to video-based services (advisory only)	Advisory – no response required	Advisory – no response required

Clause [7: ICT with Video Capabilities](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	Active Administrator does not contain video.
7.1.2 Captioning synchronization	Not Applicable	Active Administrator does not contain video.
7.1.3 Preservation of captioning	Not Applicable	Active Administrator does not contain video.

7.1.4 Captions characteristics	Not Applicable	Active Administrator does not contain video.
7.1.5 Spoken subtitles	Not Applicable	Active Administrator does not contain video.
7.2.1 Audio description playback	Not Applicable	Active Administrator does not contain video.
7.2.2 Audio description synchronization	Not Applicable	Active Administrator does not contain video.
7.2.3 Preservation of audio description	Not Applicable	Active Administrator does not contain video.
7.3 User controls for captions and audio description	Not Applicable	Active Administrator does not contain video.

Clause [8: Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Not Applicable	Active Administrator is not hardware.
8.1.3 Colour	Not Applicable	Active Administrator is not hardware.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Not Applicable	Active Administrator is not hardware.
8.2.1.2 Incremental volume control	Not Applicable	Active Administrator is not hardware.
8.2.2.1 Fixed-line devices	Not Applicable	Active Administrator is not hardware.
8.2.2.2 Wireless communication devices	Not Applicable	Active Administrator is not hardware.
8.3 Stationary ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Unobstructed high forward reach	Not Applicable	Active Administrator is not hardware.
8.3.2.2 Unobstructed low forward reach	Not Applicable	Active Administrator is not hardware.
8.3.2.3.1 Clear space	Not Applicable	Active Administrator is not hardware.
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Active Administrator is not hardware.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Active Administrator is not hardware.
8.3.2.4 Knee and toe clearance width	Not Applicable	Active Administrator is not hardware.
8.3.2.5 Toe clearance	Not Applicable	Active Administrator is not hardware.
8.3.2.6 Knee clearance	Not Applicable	Active Administrator is not hardware.
8.3.3.1 Unobstructed high side reach	Not Applicable	Active Administrator is not hardware.
8.3.3.2 Unobstructed low side reach	Not Applicable	Active Administrator is not hardware.
8.3.3.3.1 Obstructed (≤ 255 mm) side reach	Not Applicable	Active Administrator is not hardware.
8.3.3.3.2 Obstructed (≤ 610 mm) side reach	Not Applicable	Active Administrator is not hardware.
8.3.4.1 Change in level	Not Applicable	Active Administrator is not hardware.
8.3.4.2 Clear floor or ground space	Not Applicable	Active Administrator is not hardware.
8.3.4.3.2 Forward approach	Not Applicable	Active Administrator is not hardware.
8.3.4.3.3 Parallel approach	Not Applicable	Active Administrator is not hardware.
8.3.5 Visibility	Not Applicable	Active Administrator is not hardware.
8.3.6 Installation instructions	Not Applicable	Active Administrator is not hardware.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Not Applicable	Active Administrator is not hardware.
8.4.2.1 Means of operation of mechanical parts	Not Applicable	Active Administrator is not hardware.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Active Administrator is not hardware.
8.4.3 Keys, tickets and fare cards	Not Applicable	Active Administrator is not hardware.
8.5 Tactile indication of speech mode	Not Applicable	Active Administrator is not hardware.

Clause [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Clause [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Does Not Support	
10.6 Audio description timing	Does Not Support	

Clause [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	Active Administrator is not assistive technology.
11.5.2.5 Object information	Partially Supports	Some user interface buttons and text fields do not properly describe their purpose or functionality to Narrator. Active Administrator uses some custom controls that are not read by Narrator, and many buttons are read simply as “button” with no indicator on the button’s functionality as well as many

Criteria	Conformance Level	Remarks and Explanations
		input text fields are read simply as “editing”.
11.5.2.6 Row, column, and headers	Partially Supports	Many input text fields are read by Narrator simply as “editing”.
11.5.2.7 Values	Partially Supports	Many input text fields are read by Narrator simply as “editing”.
11.5.2.8 Label relationships	Partially Supports	Some labels are not read by Narrator.
11.5.2.9 Parent-child relationships	Does Not Support	Most tree view container structures do not describe their hierarchical location to Narrator.
11.5.2.10 Text	Partially Supports	Some text elements are not read by Narrator.
11.5.2.11 List of available actions	Partially Supports	Some available actions are not read by Narrator.
11.5.2.12 Execution of available actions	Partially Supports	Some functionality is not available through assistance technology such as custom controls. Some controls require a mouse click.
11.5.2.13 Tracking of focus and selection attributes	Partially Supports	Some functionality is not available through assistance technology such as custom controls. Some controls require a mouse click.
11.5.2.14 Modification of focus and selection attributes	Partially Supports	Some functionality is not available through assistance technology such as custom controls. Some controls require a mouse click.
11.5.2.15 Change notification	Does Not Support	Many state changes are not read by Narrator or exposed via notification through assistive technologies.
11.5.2.16 Modifications of states and properties	Does Not Support	Many state changes are not read by Narrator or exposed via notification through assistive technologies.

Criteria	Conformance Level	Remarks and Explanations
11.5.2.17 Modifications of values and text	Partially Supports	Some text elements are not read by Narrator.
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Does Not Support	
11.6.2 No disruption of accessibility features	Does Not Support	
11.7 User preferences	Does Not Support	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Does Not Support	
11.8.4 Repair assistance	Does Not Support	
11.8.5 Templates	Does Not Support	

Clause [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Does Not Support	
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Does Not Support	
12.2.3 Effective communication	Does Not Support	
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Clause [13: ICT Providing Relay or Emergency Service Access](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
13.1 Relay services requirements	Heading cell – no response required	Heading cell – no response required
13.1.2 Text relay services	Not Applicable	Active Administrator is not a communication platform.
13.1.3 Sign relay services	Not Applicable	Active Administrator is not a communication platform.
13.1.4 Lip-reading relay services	Not Applicable	Active Administrator is not a communication platform.
13.1.5 Captioned telephony services	Not Applicable	Active Administrator is not a communication platform.
13.1.6 Speech to speech relay services	Not Applicable	Active Administrator is not a communication platform.

Criteria	Conformance Level	Remarks and Explanations
13.2 Access to relay services	Not Applicable	Active Administrator is not a communication platform.
13.3 Access to emergency services	Not Applicable	Active Administrator is not a communication platform.

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